

CRTO QUALITY ASSURANCE PROGRAM

Practice FAQs September 2015

QUESTION

What happens if I don't "pass" the Professional Standards Assessment (PSA) and/or my Portfolio Online for Respiratory Therapists (PORTfolio OM) is not accepted?

ANSWER

Both the PSA and the PORTfolio have standards that must be met for successful completion. For the PSA, Members are required to obtain a score that meets or exceeds the <u>benchmark</u>, which is 70% or above the 6th percentile for the given year. Each PORTfolio is assessed using established <u>assessment criteria</u>, and submissions that receive a "NO" on one or more highly or moderately weighted criteria are considered to be incomplete.

A Member who has not successfully completed either the PSA and/or the PORTfolio is provided with an opportunity to repeat the assessment(s). If the Member is still unable to meet the required standards after the second attempt, he/she will be referred to a panel of the Quality Assurance Committee (QAC). The QAC panel is permitted to take any one of a number of actions; however, the usual process is to require the Member to undergo a Specified Continuing Educational or Remediation Program (SCERP). The form and nature of the SCERP will depend on the Member's identified learning needs and challenges, and may consist of:

- A customized educational tool that is implemented utilizing a mentor; or
- An existing course or educational program.

Once the SCERP is completed by the Member, a report goes back to the QAC for their consideration, and a panel of the committee will then take one of three possible actions:



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- 1. Determine the Member now has sufficient knowledge of the standards that govern RT practice and has satisfied their QA requirements for that year; or
- 2. Require the Member to undergo a reassessment using the PSA and/or PORTfolio; or
- 3. Require the Member to undergo a reassessment using a different assessment tool (e.g., oral, written, or practice assessment).

More information on the CRTO's Quality Assurance Program is provided on the CRTO website in the <u>Quality Practice</u> section. In addition, you are also welcome to contact the CRTO directly if you have any questions or concerns.