



COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO

ORDRE DES THÉRAPEUTES RESPIRATOIRES DE L'ONTARIO

Customer Feedback Form

We welcome your feedback on access to the goods and services we provide. Please provide your comments below:

If you would like to receive a follow-up from us about how we will respond to your feedback, please provide information about how we may reply:

By email? Email address _____

By phone? Phone # _____

In writing? Address _____

In person? Preferred arrangement _____

Date:

Feedback received by:

This feedback is collected under the Accessibility for Ontarians with Disabilities Act (AODA) Accessibility Standards for Customer Service. The CRTO responds to feedback using the following process:

Customers who wish to provide feedback on the way the CRTO provides goods and services to people with disabilities may contact the CRTO in person, by telephone or via email. Our main telephone number is 416.591.7800 and our toll free number is 1.800.261.0528. A complete list of contact information is available to the public on our website at www.crto.on.ca. Customers can expect to hear back from the CRTO within three business days.

Complaints will be addressed according to our organizations regular complaint management procedures on a case by case basis.

Thank you for taking the time to provide us with feedback on our services.

180 Dundas Street West, Suite 2103, Toronto, Ontario M5G 1Z8

TEL: (416) 591-7800 * Toll Free: 1-800-261-0528 * FAX: (416) 591-7890 * questions@crto.on.ca * <http://www.crto.on.ca>