Interpretation of Authorized Acts

PROFESSIONAL PRACTICE GUIDELINE

COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO
Professional Practice Guideline

CRTO publications containing practice parameters and standards should be considered by all Ontario Respiratory Therapists in the care of their patients/clients and in the practice of the profession. CRTO publications are developed in consultation with professional practice leaders and describe current professional expectations. All Members are required to abide by these CRTO publications, and they will be used in determining whether appropriate standards of practice and professional responsibilities have been maintained.

It is important to note that employers may have policies related to an RT’s ability to accept delegation to dispense medications. If an employer’s policies are more restrictive than the CRTO’s expectations, the RT must abide by the employer’s policies. Where an employer’s policies are more permissive than the expectations of the CRTO, the RT must adhere to the expectations of the CRTO.
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Scope of Practice of Respiratory Therapy

The scope of practice outlined in the Respiratory Therapy Act (RTA) states:

*The practice of respiratory therapy is the providing of oxygen therapy, cardio-respiratory equipment monitoring and the assessment and treatment of cardio-respiratory and associated disorders to maintain or restore ventilation (RTA. s.3)*

While the professional scope of practice, as defined by the RTA, is broad, each RT has their own personal scope of practice that is influenced by factors such as their role within their specific practice setting. It is important to remember that having the authority to perform a controlled act does not mean it is appropriate to do so. The CRTO’s Standards of Practice states that a Respiratory Therapist must practice within both the professional scope of practice and their personal scope of practice (Standard 4 – Competence/Ongoing Competence).

It is also important to note that not all tasks that might fall under a particular authorized act are within the scope of practice of Respiratory Therapy.

For Example...

"Administering a substance by injection or inhalation" is a controlled act authorized to RTs. This enables RTs are to administer medications by injection that are within the RT scope of practice (e.g., flu vaccines, procedural sedation, etc.). However, medications such as forms of botulinum toxins (i.e., Botox) are outside of the RT scope of practice. Therefore, to administer those types of substances, a formal delegation process is required.
Controlled Acts, Public Domain & Authorized Acts

Controlled Acts

The Regulated Health Professions Act, 1991 (RHPA) identifies 14 controlled acts that pose significant risk of harm to the public of Ontario [RHPA section 27(2)]. These acts may only be performed by the regulated health care professionals who are authorized by their profession-specific Acts (e.g., Respiratory Therapy Act (RTA)).

If that authority has not been granted to an individual via their professional specific legislation, there are two alternative processes by which a controlled act can be performed, which are as follows:

1. Legislative Exceptions & Exemptions
   The RHPA identifies certain exceptions where an individual may perform controlled acts even if they do not have the necessary authority to do so, and these are outlined in the Exceptions within the RHPA section of this practice guideline. In addition, there are exemptions in other legislation that enables Respiratory Therapists and other healthcare professions to perform other specific tasks. This is outlined in the Exemptions within the Controlled Acts Regulation section of this practice guideline.

2. Delegation
   Authority to perform a controlled act may be obtained through the process of delegation from a regulated health professional who has the authority to perform the controlled act to another person (regulated or unregulated), who does not have this authority. The controlled acts that are not authorized to Respiratory Therapists but that could be delegated are outlined in the Delegation of Controlled Acts Not Authorized to Respiratory Therapists section of this practice guideline.

Public Domain

If a task is not a controlled act, then it is considered to be in the public domain and may be performed by anyone (regardless of whether they are a regulated healthcare professional or not), provided they are competent to do so. Regulated health professionals must adhere to the standards of practice of their respective profession while performing activities that fall within the public domain.

Examples of Public Domain Tasks...

1. Administering an oral medication;
2. Spirometry (with no bronchodilators)
The Respiratory Therapy Act (RTA) is the profession-specific legislation that lists the five controlled acts authorized to Respiratory Therapists (RTs)* in Ontario. These five controlled acts are referred to as the profession’s authorized acts** and are as follows:

1. *Performing a prescribed procedure below the dermis.*

2. *Intubation beyond the point in the nasal passages where they normally narrow or beyond the larynx.*

3. *Suctioning beyond the point in the nasal passages where they normally narrow or beyond the larynx.*

4. *Administering a substance by injection or inhalation.*

5. *Administering a prescribed substance by inhalation.*

* In this practice guideline, “Respiratory Therapists (RTs)” refers to CRTO Members who hold an Active General Certificates of Registration with the CRTO with no terms, conditions or limitations preventing them from performing any authorized acts. Graduate Respiratory Therapists (GRTs) and Practical (Limited) Respiratory Therapists (PRTs) have specific terms, conditions and limitations that are outlined below.

** All five authorized acts may be performed on adult, pediatric and neonatal populations.

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**PLEASE NOTE:**

**Authorized Act #4** enables RRTs, PRTs & GRTs to perform all procedures that fall under the authorized act *Administering a substance by injection or inhalation*, provided they have a valid order.

**Authorized Act #5** enables only RRTs to administer a substance that is “prescribed” in regulation. In this case, the regulation is the *Prescribed Substance Regulation* and the substance is oxygen. **This authorized act does not have the requirement of an order.** Therefore, an RRT can independently administer oxygen, provided they are not prevented from doing so by any other piece of legislation or polices. More information can be found on this act in the *Administering a prescribed substance by inhalation* section of this practice guideline.
Authorized Act #1

**Performing a prescribed procedure below the dermis**

In this first authorized act, “prescribed” means prescribed in regulation. The *Prescribed Procedures Regulation* lists the specific procedures included under the controlled act of “performing a prescribed procedure below the dermis” and separates them into two categories: basic and advanced. Table 1 outlines what procedures are contained within the regulation and provides some examples of specific procedures. Please note that the list of examples is not exhaustive and is offered simply as a point of clarification.

Table 1: Prescribed Procedures below the Dermis

<table>
<thead>
<tr>
<th>PROCEDURE</th>
<th>EXAMPLES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Basic</strong></td>
<td></td>
</tr>
<tr>
<td>ii. Insertion, suturing, aspiration, repositioning, manipulation and removal of an arterial cannula.</td>
<td>● Arterial line.</td>
</tr>
</tbody>
</table>
| iii. Insertion, suturing, aspiration, repositioning, manipulation, and removal of a venous cannula. | ● Peripheral IV  
● Internal Jugular Vein cannulation |
| **Advanced** |          |
| i. Manipulation or repositioning of a cannula balloon. | ● Pulmonary Capillary Wedge Pressure (PCWP),  
● Intra-Aortic Balloon Pump (IABP) |
| ii. Chest needle insertion, aspiration, reposition, and removal. |          |
| iii. Chest tube insertion, aspiration, reposition and removal. |          |
| iv. Bronchoscopic tissue sample for the purpose of bronchoalveolar lavage and endobronchial brushing.* |          |
| v. Intraosseous needle insertion. |          |
| vi. Subcutaneous electrode placement for interoperation and perinatal fetal monitoring. |          |

* Tissue biopsy is not included as part of this procedure because it requires the sample to be taken below the mucous membrane, which is not authorized to RTs. To perform a tissue biopsy, delegation is required.
Specific Requirements for Performing Prescribed Procedures below the Dermis

- To perform any procedure classified as Advanced, a Registered Respiratory Therapist (RRT) must have completed a CRTO approved certification/recertification program within the past two years. More information is available in the CRTO’s Certification Programs for Advanced Prescribed Procedures below the Dermis PPG.

- Graduate Respiratory Therapists (GRTs) and Practical Respiratory Therapists (PRTs) must not perform any procedure classified as Advanced, even if they have successfully completed an approved certification program.

- PRTs must not perform any procedure classified as Basis unless they have been granted to do so by the CRTO’s Registration Committee (i.e., have specific terms and conditions applied to their certificate of Registration).

Table 2: Procedures Below the Dermis & Tracheostomy Tube Changes.

<table>
<thead>
<tr>
<th>PROCEDURE</th>
<th>RRT</th>
<th>GRT*</th>
<th>PRT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic prescribed procedures.</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Advanced prescribed procedures.</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Regional Anesthesia

The insertion of spinal, epidural blocks and peripheral nerve blocks are not authorized under the current Prescribed Procedures regulation; therefore, delegation is required. The injection of medication through these routes; however, falls under “administering a substance by injection or inhalation”, which is authorized to RTs.
**Authorized Act #2**

*Intubation beyond the point in the nasal passages where they normally narrow or beyond the larynx*

The second controlled act authorized to RTs is *intubation beyond the point in the nasal passages where they normally narrow or beyond the larynx*. “Beyond the larynx” is interpreted by the CRTO as at or below the level of the larynx, whether you are referring to the airway or the esophagus, including access by oral, nasal, and artificial opening routes.

Examples of tasks an RT can perform under this authorized act are:

- Endotracheal intubation, including nasal and oral routes, as well as bronchoscopic assisted techniques;
- Laryngeal mask insertion;
- Nasogastric tube insertion and the insertion of specially designed nasogastric tubes with EMG electrodes that cross the diaphragm for the purpose of Neurally Adjusted Ventilatory Assist (NAVA);
- Nasal airway insertion; and
- Feeding tube insertion.

**Authorized Act #3**

*Suctioning beyond the point in the nasal passages where they normally narrow or beyond the larynx*

The third controlled act authorized to RTs is *suctioning beyond the point in the nasal passages where they normally narrow or beyond the larynx*. Beyond the larynx is interpreted as at or below the level of the larynx, whether you are referring to the airway or the esophagus, including access by oral, nasal, and artificial opening routes.

An RT may perform suctioning via a number of routes, including nasopharyngeal, tracheal, nasogastric, and bronchoscopic. The RTA does not require an order for this authorized act; however, other pieces of legislation may have an impact on whether or not an order is required (e.g., *Public Hospitals Act* – Hospital Management Regulation). In addition, an RT must comply with their employer’s policies and procedures regarding suctioning.
Administering a substance by injection or inhalation

The fourth controlled act authorized to RTs is administering a substance by injection or inhalation.

1. Under this act, an RT may administer a substance by inhalation in the following forms:
   - **Liquids** (e.g., surfactant, epinephrine instillation)
   - **Powders** (e.g., Turbuhaler™, Diskus™)
   - **Aerosols** (e.g., wet nebulization, bronchodilators, narcotics, antibiotics, bronchoprovocators (e.g., Methacholine))
   - **Gases**
     - anesthetic (e.g., Nitrous oxide)
     - non-anesthetic (e.g., Oxygen, Heliox, Nitric Oxide, Compressed Air)
     - specialized (e.g., Carbon Monoxide, Helium, Nitrogen)
     - pressurized (e.g., invasive and non-invasive positive pressure ventilation - including CPAP, BiPAP, Hyperbaric Oxygen Therapy)
   - **Vapors** (e.g., anesthetic agents such as Isoflurane)

2. Under this act, an RT may administer substances by injection via the following routes:
   - **Intravascular** (e.g., Intravenous D5W, Normal Saline, Ringers Lactate, blood products)
   - **Intramuscular** (e.g., Vaccines, Vitamin K, Narcan, Epinephrine)
   - **Intradermal** (e.g., TB test)
   - **Sub-cutaneous** (e.g., Xylocaine, Heparin)

**PLEASE NOTE:**
Vaccines administered by RTs must only be those recommended in established guidelines (e.g., ATS, CTS) for the management of cardiorespiratory and associated disorders (e.g., Influenza, Pneumococcal Pneumonia).

Non-Invasive Positive Pressure Ventilation (NIPPV)

It is the position of the CRTO that air that has been augmented, whether by changing the concentration of the constituent gases (e.g., adding oxygen) or by adjusting the pressure beyond atmospheric, constitutes “administering a substance by…inhalation”. Therefore, the application of NIPPV is a controlled act and should only be performed by health care professionals who have the statutory authority (4th authorized act in the **Respiratory Therapy Act**) as well as the requisite education, training and clinical competence.
Authorized Act #5

Administering a prescribed substance by inhalation

The *Prescribed Substances Regulation* currently lists oxygen as the substance that RTs can administer. RRTs, PRTs & GRTs have always been able to - and still are able to - administer oxygen on the order of a physician, midwife, dentist or nurse practitioner. The difference with the 5th authorized act is that, similar to suctioning, it does not have the requirement of an order. This means that RRTs, depending on where they work, can independently initiate, titrate or discontinue oxygen-based solely on their own professional judgment. **Please note that this authorized act only applies to RRTs.**

It is important to understand, however, that there are other pieces of legislation and policies that limit where RTs can independently administer oxygen. The most applicable piece of legislation, in this instance, is the *Public Hospitals Act – Hospital Management Regulation*, which stipulates that every act performed in a public hospital requires an order and limits who can provide those orders. However, this restriction does not apply to non-public hospital/community practice settings (e.g., Home Care, Family Health Teams, private community-based clinics, etc.).

In addition, the *Home Oxygen Therapy Policy and Administration Manual* (October 2019) currently stipulates that the initiation and discontinuation of oxygen must be ordered by a physician and that any changes to the prescription are the responsibility of the ordering physician.

For more information, please refer to the *Oxygen Therapy CBPG* and the *Independent Administration of Oxygen* FAQ.

For Example...

An RRT working in the community who has been asked to provide oxygen to a patient who is self-paying for the therapy. In this situation, the RRT may initiate, titrate and/or discontinue therapeutic oxygen based solely on their own professional judgement. The RRT must make their own determination on the patient’s oxygen settings and set their own fee structure. As with any situation when charging for clinical services, the RRT will need to ensure that:

1. the therapy is clinically indicated;
2. they are not in a conflict of interest;
3. the patient is making a fully informed decision on their course of care; and
4. they are charging a fair and reasonable rate for their services*.

*Currently, RRTs do not have the ability to bill OHIP for services.
Hyperbaric Oxygen Therapy (HBOT)

The 5th authorized act, in combination with the Prescribed Substances regulation, permits RTs to independently administer therapeutic oxygen. Therefore, in a hyperbaric clinic located outside of a hospital, RRTs can administer oxygen without the additional requirement of an order from a physician or other authorizer. However, this administration of oxygen must occur in accordance with a diagnosis and prescribed treatment plan (e.g., dive depth/pressure, time, etc.) that has been determined by the most responsible physician. RRTs cannot independently initiate hyperbaric therapy.

In both the hospital and community setting, certification as a Hyperbaric Technologist by the Undersea and Hyperbaric Medical Society (UHMS) sets the industry standard and that any RRT administering HBOT would be expected to perform to. In the Oxygen Therapy CBPG, the CRTO outlines the list of 14 indications for hyperbaric oxygen therapy that are established by the UHMS. Health Canada supports the application of HBOT that is based on the UHMS guidelines and warns against "off label" uses that have not been scientifically proven to be effective. Therefore, the CRTO does not endorse "off label" use of HBOT and the engagement of an RT in such activity by an RT may be considered professional misconduct (Professional Misconduct Regulation (s.7) - Recommending, dispensing or selling medical gases or equipment for an improper purpose). In addition, the CRTO's Standards of Practice states that RTs must refrain from making a representation about a remedy, treatment, device or procedure for which there is no generally accepted scientific or empirical basis. (Standard 8 – Evidence Informed Practice)
When determining if it is appropriate to perform an authorized act, an RT must first consider the following:

- Is the performance of the authorized act in the best interest of the patient?
- Do they possess the requisite competencies (knowledge, skills & abilities) to perform the authorized act safely?
- Is the performance of this particular task within the Scope of Practice of Respiratory Therapy?
- Does their Certificate of Registration permit them to perform it (i.e., do they hold the appropriate certificate of registration required, and are there any terms, conditions, or limitations on their Certificate of Registration preventing them from performing this task?)
- Is an Authorizing Mechanism (Direct Order or Medical Directive) required to perform this authorized act, and, if so, do they have a valid order (direct order or medical directive) from an authorized prescriber?
As mentioned at the beginning of this practice guideline, other methods of gaining the authority to perform a controlled act are delegation and exceptions that exist within specific pieces of legislation, such as the RHPA and the Controlled Acts Regulation.

Delegation of Controlled Acts Not Authorized to Respiratory Therapists

RTs may, in some specific circumstances, receive delegation to perform a controlled act that is not authorized to Respiratory Therapists. This is permitted provided the specific task to be performed falls within the Scope of Practice of Respiratory Therapy. The controlled acts that RTs are permitted to accept delegation are as follows:

- **Communicating to the individual or his or her personal representative a diagnosis identifying a disease or disorder as the cause of symptoms of the individual in circumstances in which it is reasonably foreseeable that the individual or his or her personal representative will rely on the diagnosis.** (RHPA s.27 (2)1)

- **Putting an instrument, hand or finger,**
  - beyond the external ear canal,
  - beyond the opening of the urethra,
  - beyond the labia majora,
  - beyond the anal verge,
  - into an artificial opening into the body. (RHPA s.27 (2)6)

- **Applying or ordering the application of a form of energy prescribed by the regulations under the RHPA.** (RHPA s.27 (2)7)
  *The Controlled Acts Regulation (Forms of Energy) outlines the specific tasks that fall under this controlled act.

- **Dispensing a drug as defined in the Drug and Pharmacies Regulation Act.** (RHPA s.27 (2)8)
  * RTs are not permitted to receive delegation for the other portions of this controlled act, which are prescribing, selling, or compounding a drug and supervising the part of a pharmacy where such drugs are kept. More information on Dispensing is available in the CRTO’s Administering and Dispensing Medications PPG.

- **Allergy challenge testing of a kind in which a positive result of the test is a significant allergic response.** (RHPA s.27 (2)13)

More information on the delegation process is available in the CRTO’s Delegation of Controlled Acts Professional Practice Guideline (PPG).
The *RHPA* contains certain exceptions that enable someone who is not otherwise authorized to perform a controlled act in specific circumstances, provided they have the requisite competence (knowledge, skills, and judgment) to perform the task safely. The exceptions outlined in the *RHPA* are as follows:

- Rendering first aid or temporary assistance in an emergency; *(RHPA s.29 (1)a)*
- Fulfilling the requirements to become a member of a health profession and the act is within the scope of practice of the profession and is done under the supervision or direction of a member of the profession; *(RHPA s.29 (1)b)*

**PLEASE NOTE:**

Student RTs do not require delegation to perform controlled acts. They are permitted to perform controlled acts authorized to Respiratory Therapists via the exception in the *RHPA* provided:

1. they are enrolled in a program to become a Respiratory Therapist, and only perform the authorized acts as part of their educational program;
2. the authorized acts are within the Respiratory Therapy scope of practice; AND
3. they perform these authorized acts under the supervision or direction of a Member of the profession.

- Treating a person by prayer or spiritual means in accordance with the tenets of the religion of the person giving the treatment; *(RHPA s.29 (1)c)*
- Treating a member of the person’s household and the act is a controlled act set out in paragraph 1, 5 or 6 of subsection 27 (2) *(RHPA s.29 (1)d)*, which are:
  
  o Communicating to the individual or his or her personal representative a diagnosis identifying a disease or disorder as the cause of symptoms of the individual in circumstances in which it is reasonably foreseeable that the individual or his or her personal representative will rely on the diagnosis. *(RHPA s.27 (2)1)*
  
  o Administering a substance by injection or inhalation. *(RHPA s.27 (2)5)*
Exceptions within the *RHPA* (continued)

- Putting an instrument, hand or finger,
  - beyond the external ear canal,
  - beyond the point in the nasal passages where they normally narrow,
  - beyond the larynx,
  - beyond the opening of the urethra,
  - beyond the labia majora,
  - beyond the anal verge, or
  - into an artificial opening into the body. (*RHPA* s.27 (2)6)

- assisting a person with his or her routine activities of living and the act is a controlled act set out in paragraph 5 or 6 of subsection 27 (2) (*RHPA* s.29 (1)d), which are:
  - Administering a substance by injection or inhalation. (*RHPA* s.27 (2)5)
  - Putting an instrument, hand or finger,
    - beyond the external ear canal,
    - beyond the point in the nasal passages where they normally narrow,
    - beyond the larynx,
    - beyond the opening of the urethra,
    - beyond the labia majora,
    - beyond the anal verge, or into an artificial opening into the body. (*RHPA* s.27 (2)6)
Tracheostomy Tube Changes

The authority for RTs to perform tracheostomy tube changes for an established stoma and for a fresh stoma is derived from the *Controlled Acts Regulation* (s.14).

Table 3: Procedures below the Dermis & Tracheostomy Tube Changes

<table>
<thead>
<tr>
<th>Procedure</th>
<th>RRT</th>
<th>GRT*</th>
<th>PRT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tracheostomy tubes change for a stoma that is more than 24 hours old.</td>
<td>✓</td>
<td>✓</td>
<td>**</td>
</tr>
<tr>
<td>Tracheostomy tubes change for a stoma that is less than 24 hours old.</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* GRTs require general supervision to perform a controlled act and are not permitted to delegate any controlled acts.

** PRTs are only able to perform tracheostomy tubes change for a stoma that is more than 24 hours old if explicitly permitted to do so by the terms and conditions of his/her certificate of registration.

**PLEASE NOTE:**

Due to the fact that tracheostomy tube changes are now listed as an exemption in the *Controlled Acts regulation*, respiratory therapists (RRTs, GRTs and PRTs) are no longer permitted to delegate tracheostomy tube changes.

**PLEASE NOTE:**

The timelines regarding tracheostomy tube changes of > and < 24 hours refers to surgical tracheostomies, not Percutaneous Tracheostomies. When changing percutaneous tracheostomy tubes, RTs must ensure they are doing so in accordance with their organizational policy with respect to timelines.
The Forms of Energy section of the Control Acts Regulation outlines the procedures that fall under the controlled act “application of a form of energy”. One of those procedures is the application of soundwaves for diagnostic ultrasound. Diagnostic ultrasound is used to visualize structures (e.g., for procedural guidance) and requires frequencies between 2 and 20MHz.

As of January 1, 2019, RTs who wish to use diagnostic ultrasound in their practice (e.g., radial arterial line catheterization, lung ultrasound) require both delegation and a valid order (direct order or medical directive). Information regarding the delegation process can be found in the CRTO’s Delegation of Controlled Acts PPG. Information regarding orders can be found in the CRTO’s Orders for Medical Care PPG.

Information on ultrasound is available on the CRTO’s Diagnostic Ultrasound Communiqué. In addition, the Respiratory Therapy Society of Ontario (RTSO) has assembled resource documents, including templates that can be adapted to local practice settings to assist RTs in establishing the necessary delegation and order processes. This material can be found on the RTSO webpage entitled Point of Care Ultrasound Delegation and Medical Directive Resources for RRTs and RRT/AAs.
Of the five controlled acts authorized to RTs via the RTA, three require additional authorizing mechanisms such as direct orders or medical directive.

Table 4: Authorizing Mechanisms

<table>
<thead>
<tr>
<th>RTA</th>
<th>Direct Order/Medical Directive Required?</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1. Performing a prescribed procedure below the dermis.</td>
<td>Yes</td>
</tr>
<tr>
<td>#2. Intubation beyond the point in the nasal passages where they normally narrow or beyond the larynx.</td>
<td>Yes</td>
</tr>
<tr>
<td>#3. Suctioning beyond the point in the nasal passages where they normally narrow or beyond the larynx.</td>
<td>No</td>
</tr>
<tr>
<td>#4. Administering a substance by injection or inhalation.</td>
<td>Yes</td>
</tr>
<tr>
<td>#5. Administering a prescribed substance by inhalation.</td>
<td>No</td>
</tr>
</tbody>
</table>

The RTA's 5(1) states RTs are only permitted to accept a direct order/medical directive from one of the following regulated health care professionals:

- a member of the College of Physicians and Surgeons of Ontario, the College of Midwives of Ontario or the Royal College of Dental Surgeons of Ontario;

- a member of the College of Nurses of Ontario who holds an extended certificate of registration under the Nursing Act, 1991; or

- a member of a health profession that is prescribed by regulation.

Additional information on authorizing mechanisms can be found in the CRTO’s Orders for Medical Care PPG.
Relevant Legislation

It is a standard of practice that RTs practice within the ethical and legislative framework that influences the practice of respiratory therapy. In other words, you must ensure that you satisfy any other legislative requirements regarding the authority to perform controlled acts, authorized acts, and procedures that may be required by your practice setting, for example, the Public Hospitals Act or the Independent Health Facilities Act.

Employers Requirements

Your employer may have policies related to your authority to perform procedures, including controlled acts, authorized acts, and acts that fall within the public domain. If your employer’s policies are more restrictive than the CRTO’s requirements—you should abide by your employer’s policies. Where your employer’s policies are more permissive than the requirements of the CRTO—you must adhere to the requirements of the CRTO.

For clarification about procedures or activities that are not listed in this guideline, please contact the CRTO’s Manager of Quality Practice at hamp@crto.on.ca.
Notes:
This Professional Practice Guideline will be updated as new evidence emerges or as practice evolves. Comments on this guideline are welcome and should be addressed to:

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