Ontario's Health Action Plan

Context: Federal Planning

- The Government of Canada will identify 25,000 Syrian refugees by Dec. 31, with a target of 10,000 arriving by Dec. 31 and the remainder by the end of February.
- Immigration processing completed overseas, including security and full immigration medical examinations.
- Refugees will be transported to Toronto and Montreal and arrive in Canada with permanent resident status.
- Upon arrival, Privately Sponsored Refugees (PSRs) will continue directly to their final destinations / sponsors. Government Assisted Refugees (GARs) will be matched with communities where there are settlement supports, with temporary accommodation in Interim Lodging Sites (ILSs) in Ontario and Quebec if needed.

Refugee Sites (Turkey, Jordan, Lebanon)

- Immigration Medical Examination (Fed)
- Medical escort in-flight (Fed)



PHASE 2 **Processing Syrian** refugees overseas

Plan

Canada

of

Government

to come to Canada

PHASE 1

Identifying Syrian refugees









Airports (Pearson, Trudeau)

- Quarantine Officer program (Fed)
- Immediate, urgent care needs (ON)
- Surge support (ON)

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Refugee Assistance Program / **Interim Lodging Sites**

- Interim, transitional care per local plans (ON)
- Surge support (ON)



Long-Term Housing

- Seamless access to primary, community care and psychosocial supports (ON)
- Integration into normal health system (ON)

Health Action Plan

To wrap health services around refugees at each stage of their resettlement journey in Ontario

Objectives:

- 1. Monitor Syrian Refugee situation and assess health needs
- 2. Determine and inform resettlement arrangements and details
- 3. Coordinate health system preparedness, services delivery and capacity
- 4. Develop information for refugees, agencies and partners

Health System Activities

Health Status Monitoring

Monitor Refugee health status

- ⇒ Develop health status profiles to determine health needs
- ⇒ Conduct ongoing surveillance overseas and in Ontario for emerging communicable and infectious diseases

Health System **Preparedness** (before arrival)

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Provide education and outreach to health system

- ⇒ Identify and communicate refugee health needs to health service providers
- ⇒ Increase health service provider awareness of refugee health benefits and ensure provider registration with the Interim Federal Health Program

Health Service Delivery (upon arrival)

Develop provincial guidance to support health service delivery

- ⇒ Provide access to required health care and mental health / psychosocial supports
 - ⇒ LHINs coordinate access to quality care (e.g. primary care, dental) while ensuring surge capacity (e.g. referrals, hospitals)
 - ⇒ Develop evidence-informed immunization approach
 - ⇒ Develop guidance to ensure health and safety of frontline health workers

Coordination

Integrate and coordinate health system activities

- ⇒ Establish / leverage existing mechanisms and partnerships to:
 - Effectively engage health system partners early and often
 - Harness relevant expertise and resources across the health system
 - Ensure linkages with partners in other key sectors (e.g. education, housing, social services, etc.)

Communication

Promote awareness of Ontario's health system and services

⇒ Develop and promote tools and resources for refugees and sponsors to ensure easy access to health services and supports