

**College of Respiratory Therapists of Ontario** 

## Many Faces



# In Many Places.

The College of Respiratory Therapists of Ontario, through its administration of the Regulated Health Professions Act and the Respiratory Therapy Act, is dedicated to ensuring that Respiratory Therapy services provided to the public, by its Members, are delivered in a safe and ethical manner.

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MESSAGE FROM THE PRESIDENT & REGISTRAR

# MESSAGE FROM THE PRESIDENT & REGISTRAR



COLLEGE OF RESPIRATORY

THERAPISTS OF ONTARIO

ANNUAL REPORT 2014-2015

David Jones, RRT President



Kevin Taylor, RRT Registrar & CEO

Welcome to our 2014 - 2015 Annual Report.

On behalf of the CRTO Council and staff, we are delighted to present our annual report.

The College of Respiratory Therapists of Ontario (CRTO) is one of 25 health regulatory bodies established by the *Regulated Health Professionals Act (RHPA)*, 1991. With a duty to serve and protect the public interest, the CRTO:

- Develops, establishes and maintains entry-to-practise requirements for becoming a registered Respiratory Therapist, standards of practice for the profession, and professional ethics standards for our Members;
- Promotes and enhances relations between the CRTO and its Members, other health profession colleges, key stakeholders, and the public; and
- Facilitates ongoing continuing education and professional development in our Members to assure the profession's quality of practice and support members in responding to practice environment changes, advances in technology and other emerging issues.



We believe strongly in our mandate of serving and protecting the public interest. We believe that engaging our Members and maintaining an open, trusting relationship fulfils our mandate, by fostering high quality and ethical care. We believe in fairness, transparency and accessibility; designing our communications to ensure the public and our Members remain informed, as well as being an open and approachable organization.

This year, we continued to apply the directions detailed in our strategic plan, while also adapting to emerging issues in the ever-changing health care system, and responding to the needs of patients and their families in Ontario. Our activities can be categorized under four key areas of focus:

- 1. Engagement
- 2. Supporting Practice Excellence
- 3. Professionalism
- 4. Stewardship of the Public Trust



### **ENGAGEMENT**

Self-regulation requires a reflexive relationship with members and the public. In other words, self-regulation only works when members participate, which makes engagement vital to serving the public interest. Information that comes from CRTO Members is essential to making good decisions – whether it's revisions to practice guidelines, understanding changing patient needs, or appreciating the evolving nature of practice. We invest heavily in both resources and time to enhance our relationship with RT Members and, as a result, we've seen increased trust, volunteerism and response rates.



#### SUPPORTING PRACTICE EXCELLENCE

In 2012, we surveyed our membership on the perceived value of the CRTO as a resource. The results indicated a strong correlation between the perceived value 5

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and length-of-practice time. This means that the more contact Members have with the CRTO, the more they view us as a resource in their professional lives. In response, we've made enormous effort to increase meaningful contact with our Members, achieving twin goals of enhancing this relationship and building awareness. Through the communications strategy we have diversified the ways Members receive information from the CRTO. We have also revised the language and tone of communications to reinforce our accessibility to members, and our student strategy connects us with the next generation of RT care providers in a more structured way. Taken together, we have a more robust platform for stakeholder consultation, disseminating practice information, and supporting practice excellence.



### PROFESSIONALISM

Enhancing professionalism begins with awareness. When the CRTO launched its professional development framework last year – GROW<sup>OM</sup> – we provided an RT-specific conceptual framework and lexicon for the first time. GROW<sup>OM</sup> has since served as a touchstone for writing professional development articles, conducting and sharing interviews with leaders in specific content areas, and encouraging RTs to become well-rounded professionals throughout their careers. In order to get to a place of discussion about enhancing RT professionalism, the CRTO must not only increase awareness about expectations for ongoing professional development, but also the importance of considering practice environment changes in combination with that growth. The CRTO sees professionalism as the key to Respiratory Therapists continuing to adapt with evolving patient and system needs.



### STEWARDSHIP OF THE PUBLIC TRUST

In our view, public trust and confidence in the CRTO's regulatory abilities are paramount. Only by maintaining this trust can we effectively carry out our mandate to protect and serve the public interest. To that end, we place the highest strategic

importance on our stewardship of that trust. For example, we've enhanced our website to improve access to services and available information. This includes a full language review for better readability, striving to have 100 per cent of content available in both English and French, as well as providing online forms for submitting concerns about an RT. The online approach for complaints is a less intimidating way for individuals to take that first step than a direct phone call. We also continuously interact with our stakeholders to remain attentive and aware of current, changing and emerging public needs. In response to the growing importance of access and care in the community setting, the CRTO released good business practices and provided information on what the public should expect from an RT. This lay the groundwork for safe and ethical practice as RTs become more prevalent outside of traditional hospital settings. Finally, we strive to be a fair and equitable organization, consistently meeting and exceeding our requirements for accessibility, fair registration practices, privacy and good governance. We believe that as a result of our efforts, the public can be confident that the practice of Respiratory Therapy in Ontario is reliably safe, effective and ethical.

The following pages describe the activities and accomplishments of the CRTO over the past year. We are proud of our progress and role in contributing to the health care needs of patients and their families in Ontario.

Sincerely,

**DAVID JONES, RRT** PRESIDENT

**KEVIN TAYLOR, RRT REGISTRAR & CEO** 

## **COMMITTEE LIST** as of February 28, 2015

#### DISCIPLINE

Allan Cobb (Chair) Allan MacLean (Vice-Chair) Julie Boulianne, RRT Rhonda Contant, RRT Susan Docherty-Skippen Daniel Fryer, RRT David Jones, RRT Carrie-Lynn Meyer, RRT Kathleen Olden-Powell, RRT Sylvia Rondelez, RRT Daphne Shiner, RRT Christina Sperling, RRT Cary Ward, RRT Carol-Ann Whalen, RRT Paul Williams, RRT

Christina Sperling, RRT

Daphne Shiner, RRT

Paul Williams, RRT

Patricia Latimer

Kerri Porretta, RRT

Angela Shaw, RRT

Cary Ward, RRT

Bruno Tassone, RRT

Cary Ward, RRT

Christina Sperling, RRT

Carol-Ann Whalen, RRT

Lori Peppler-Beechey, RRT

#### EXECUTIVE

David Jones, RRT (President) Sandra Ellis, RRT (Vice-President) Allan Cobb Gordon Garshowitz

#### FITNESS-TO-PRACTISE

Allan Cobb (Chair) Allan McLean (Vice-Chair) Julie Boulianne, RRT Rhonda Contant, RRT Susan Docherty-Skippen

#### Daniel Fryer, RRT David Jones, RRT Carrie-Lynn Meyer, RRT Kathleen Olden-Powell, RRT Sylvia Rondelez, RRT

INQUIRIES, COMPLAINTS AND REPORTS

Angela Shaw, RRT (Chair) Gordon Garshowitz (Vice-Chair) Alexandra Brazeau, RRT Allison Chadwick, RRT Jeff Earnshaw, RRT Sandra Ellis, RRT Ginette Greffe-Laliberté, RRT Jesse Haidar

Jeff Earnshaw, RRT

Gordon Garshowitz

Sylvia Rondelez, RRT

Carrie-Lynn Meyer, RRT

#### PATIENT RELATIONS

Christina Sperling, RRT (Chair) Allison Chadwick (Vice-Chair) Rhonda Contant, RRT Susan Docherty-Skippen

#### PROFESSIONAL PRACTICE

Paul Williams, RRT (Chair) Rhonda Contant, RRT (Vice-Chair) Julie Boulianne, RRT Alexandra Brazeau, RRT Allison Chadwick, RRT Allan Cobb Patricia Latimer Lori Peppler-Beechey, RRT Bruno Tassone, RRT Carol-Ann Whalen, RRT

#### **QUALITY ASSURANCE**

Sandra Ellis, RRT (Chair) Carrie-Lynn Meyer, RRT (Vice-Chair) Allan Cobb Susan Docherty-Skippen Daniel Fryer, RRT Ginette Greffe-Laliberté, RRT Allan MacLean Lori Peppler-Beechey, RRT Kerri Porretta, RRT Daphne Shiner, RRT Carol-Ann Whalen, RRT

#### REGISTRATION

Patrcia Latimer (Chair) David Jones, RRT (Vice-Chair) Alexandra Brazeau, RRT Gord Garshowitz Jesse Haidar Allan MacLean Kathleen Olden-Powell, RRT Sylvia Rondelez, RRT Cary Ward, RRT Paul Williams, RRT

COUNCIL & NON-

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## **COUNCIL & NON-COUNCIL COMMITTEE** LIST as of February 28, 2015

#### COUNCIL

Julie Boulianne, RRT Allan Cobb Rhonda Contant, RRT Susan Docherty-Skippen Jeff Earnshaw, RRT Sandra Ellis, RRT Gord Garshowitz Jesse Haidar David Jones, RRT Patricia Latimer Allan MacLean Carrie-Lynn Meyer, RRT Angela Shaw, RRT Christina Sperling, RRT Paul Williams, RRT

#### **NON-COUNCIL COMMITTEE**

Alexandra Brazeau, RRT Allison Chadwick, RRT Daniel Fryer, RRT Ginette Greffe-Laliberté, RRT Kathleen Olden-Powell, RRT Lori Peppler-Beechey, RRT Kerri Porretta, RRT Sylvia Rondelez, RRT Daphne Shiner, RRT Bruno Tassone, RRT Cary Ward, RRT Carol-Ann Whalen, RRT

## **STAFF** LIST as of February 28, 2015

KEVIN TAYLOR RRT, Registrar & CEO **MELANIE JONES-DROST, Deputy Registrar CAROLE HAMP RRT,** Quality Practice Manager ANIA WALSH, Registration Manager AMELIA MA, Finance and Office Manager JANICE CARSON-GOLDEN, Communications Manager KENDRA STEPHENSON, Stakeholder Relations Coordinator LISA NG, Registration & Administrative Assistant

EXECUTIVE COMMITTEE REPORT

## **EXECUTIVE** COMMITTEE REPORT

COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO

ANNUAL REPORT 2014-2015

**David Jones, RRT Executive Committee Chair** 



#### **BY THE NUMBERS :**



Statement Developed

1. Dispensing, Handling and Administration of **Controlled Substances Position Statement** 

**New Policies** Developed

- 1. Policy on the Disclosure of Witness Statements in complaint and report situations
- 2. Policy on Public Reprimands

#### Additional Information:

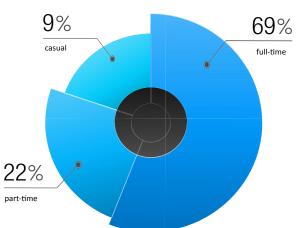
- **Monitored** the CRTO's budget, financial position and investments
- Received an external reviewer's report on Governance of Risk . Management by the CRTO
- Reviewed the CRTO's Audited Financial Statements .
- Received a report developed by the National Alliance of Respiratory Therapy Regulatory . Bodies that identified a Common Academic Standard for use when appraising the education of applicants trained outside of Canada
- Oversaw the electronic **elections** for Districts 3, 4 and 6
- Appointed profession Members to fill vacancies in Districts 3 and 6 post-election, as per CRTO by-laws
- Appointed Council and Non-Council members to various CRTO committees
- Monitored the CRTO's response and role in **Ebola** preparation •
- Oversaw the CRTO's initiatives for **enhancing Transparency** •
- Led the CRTO Council in identifying strategic areas of Focus for the • next three years

STATISTICS AND DEMOGRAPHICS COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO ANNUAL REPORT 2014-2015

### STATISTICS AND DEMOGRAPHICS as of February 28, 2015

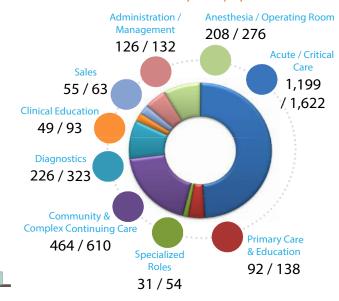
# of Members 3,053 General 197 Inactive 3,269 9 Graduate 10 Limited

### **Employment Status**

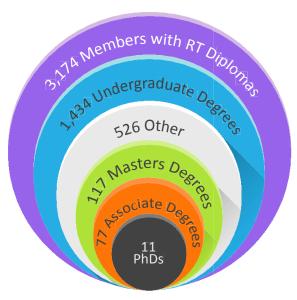


### **Main Area of Practice**

Main focus of Respiratory Therapy practice at Members place(s) of employment. First number by primary employer, second number by all employers.



### **Educational Profile**



### **Certification Types**

Certifications held by Members as reported at Renewal

97

97

97 98

114

136 154 159

189

372

999

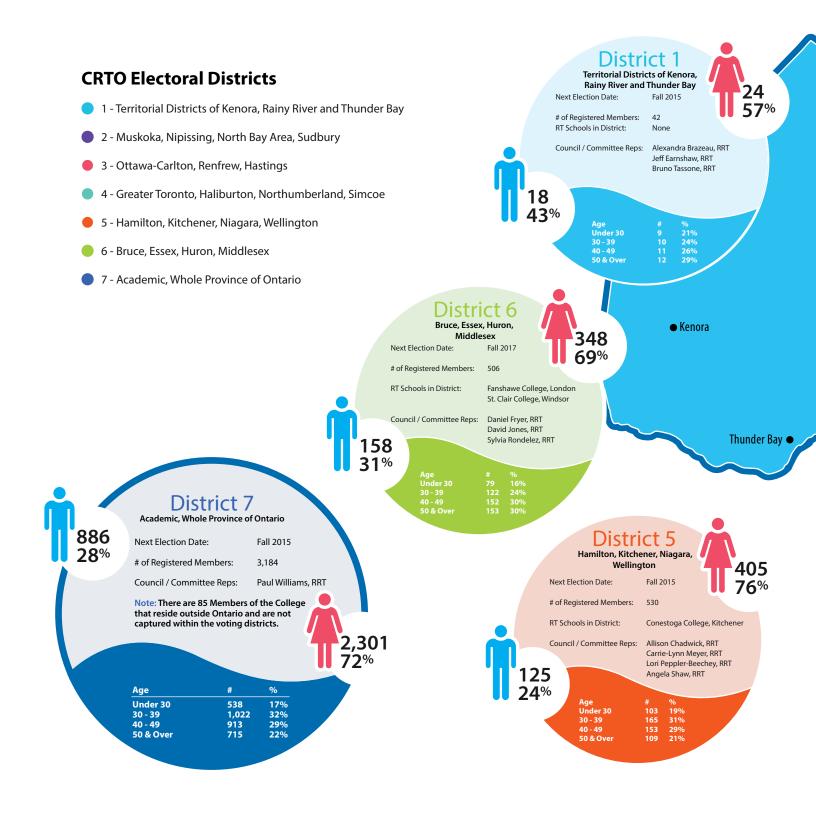
1,043

1,111

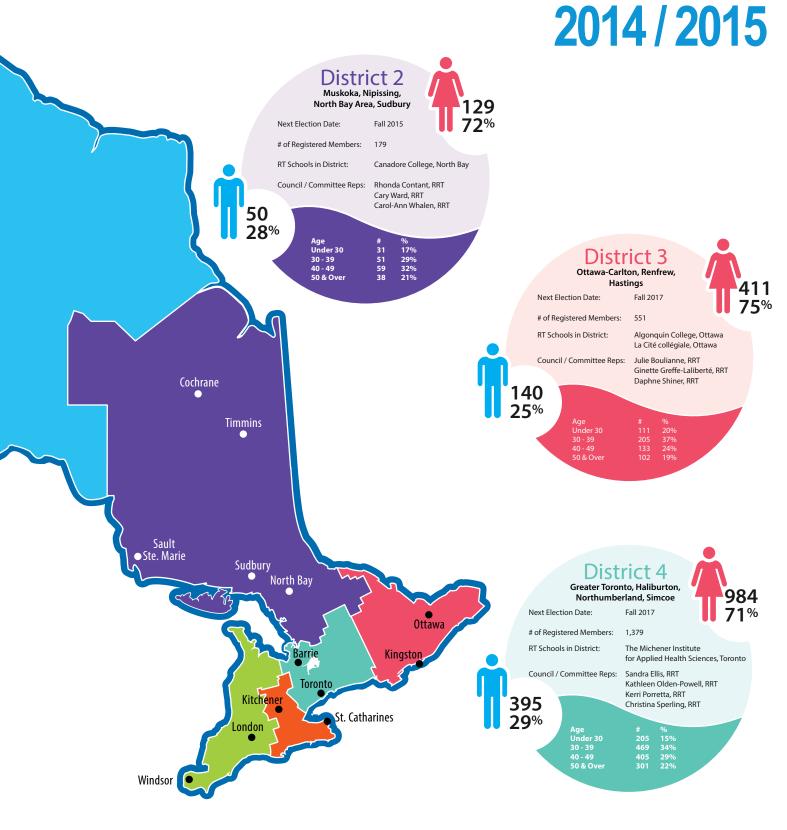
1	Health Service Management	
3	Extracorporeal Membrane Oxygenation (ECMO)	E
3	Cardiac Diagnostic Technologist	
5	Cardiovascular Perfusion Technology	
6	Critical Care Response Team	
12	Cardiopulmonary Technology	
14	Infection Control	
21	Smoking Cessation/TEACH	
23	Hyperbaric Technologist	
30	Automated External Defibrillator (AED)	
42	ACLS Instructor	
58	S.T.A.B.L.E.	
69	Polysomnography	
9	Aeromedical	
9	Clinical Educator	
9	CSRT Fellowship	
9	NPR Instructor	
	COPD Educator	
	BCLS Instructor	
	Certified Respiratory Educator (CRE)	
	Certified Asthma Educator (CAE)	
	Anesthesia Assistant	
	Pediatric Advanced Life Support (PALS)	
	Advanced Cardiac Life Support (ACLS)	
	Basic Cardiac Life Support (BCLS)	
	Neonatal Resuscitation Program (NRP)	

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STATISTICS AND DEMOGRAPHICS

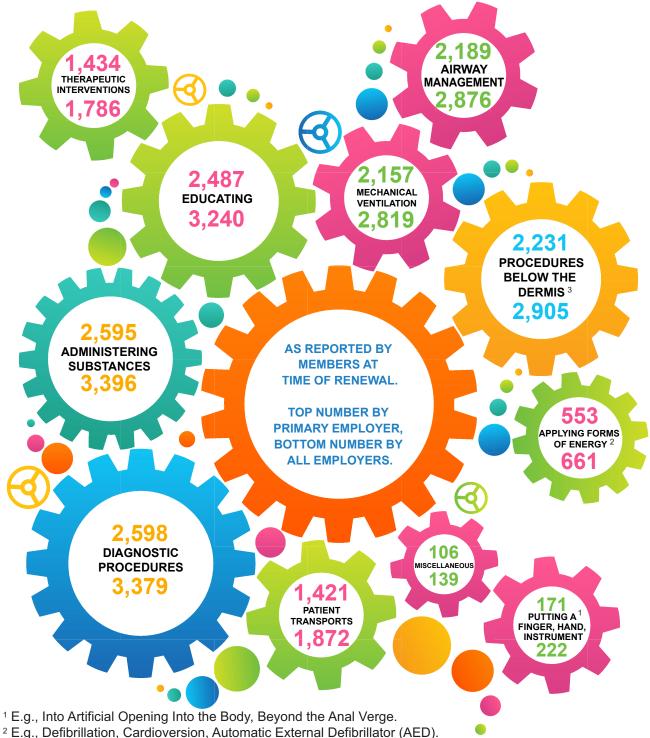


STATISTICS AND DEMOGRAPHICS COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO ANNUAL REPORT 2014-2015



### STATISTICS AND DEMOGRAPHICS as of February 28, 2015

**RT Activities Performed by Members** 



<sup>3</sup> E.g., Arterial Cannulation, Chest Tubes, Epidural, Venipuncture.

QUALITY ASSURANCE



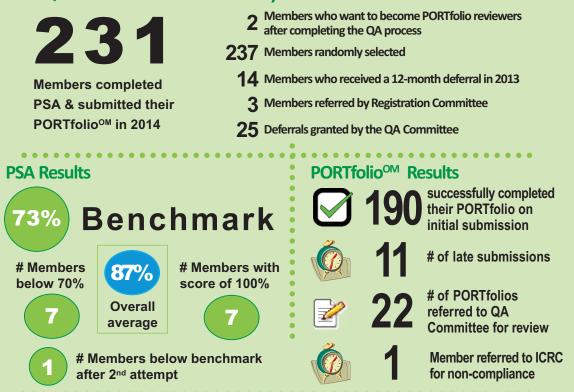
## QUALITY ASSURANCE COMMITTEE REPORT

Sandra Ellis, RRT Quality Assurance Committee Chair

he Quality Assurance Committee develops, implements and maintains the CRTO's QA program, encouraging continued professional improvement of RT Members. This committee conducts a review of the Quality Assurance Program's effectiveness every five years. Every year, the committee randomly selects about 10 per cent of the membership to submit their Professional Portfolios for peer evaluation and complete a Professional Standards Assessment. The QA Committee also monitors compliance with the QA program and makes decisions about Members who have been identified with unsatisfactory knowledge, skills, or judgement through this framework.

#### **BY THE NUMBERS :**

#### 2014 QA Random Selection Summary



#### **QA Portal on the CRTO Website**

During the 2013 QA Program Evaluation, 40 per cent of Members surveyed "strongly agreed" that they would like to have easier access to Quality Assurance (QA) tools and process information. As a result, the CRTO created a QA Portal within the Member Login area of the website providing all QA information and tools in one place.

Members can now use the QA Portal to directly access their Portfolio Online for Respiratory Therapists (PORTfolio<sup>OM</sup>) and complete the Professional Standards Assessment (PSA), if randomly selected. A Member who has been randomly selected can also keep track of their QA status - including their PORTfolio and PSA due dates and submission - as well as their final results. In addition, randomly selected Members can now submit online deferral requests.

## REGISTRATION COMMITTEE REPORT

Patti Latimer Registration Committee Chair



his committee directs the Registrar on issuing certificates of registration to applicants and may impose terms, conditions and limitations on these licenses. The Registration Committee also reviews and develops policies related to registration such as approved RT educational programs, Prior Learning Assessments and registration criteria.

#### **BY THE NUMBERS :**

**TPANELS** convened to consider registration referrals from the Registrar

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#### Currency

applicants who have not been engaged in the practice of Respiratory Therapy within the two years preceding their application to the CRTO

Conduct & Competency Concerns considered by the panels

2 To ratify the Registrar's offer to register two applicants with Graduate Certificate of Registration

### Policies Updated

- 1. Application for Registration Document Requirements Policy
- 2. Access to Records Application Files Policy
- 3. Terms, Conditions and Limitations Policy
- 4. Registration Currency Requirement Policy
- 5. Graduate Certificate of Registration Policy

#### Professional Practice Guidelines

Review and updates to:

- 1. Registration and Use of Title Professional Practice Guideline
- 2. Certification Programs for Advanced Prescribed Procedures Below the Dermis Professional Practice Guideline

#### **Additional Information:**

- Monitored the Respiratory Therapy programs' accreditation status.
- Reviewed & approved one **certification program** for Prescribed Procedures Below the Dermis.
- Monitored the ongoing review of the CRTO's assessment process for internationally educated applicants.
- Guided the development of a registration guide for applicants who do not meet the twoyear currency requirement for registration.
- Monitored the **System-based self-assessment** of the CRTO's registration practices (part of the Office of the Fairness Commissioner Cycle 2 assessments of Ontario regulatory bodies).

PROFESSIONAL PRACTICE COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO PRACTICE COMMITTEE REPORT



#### **PROFESSIONAL PRACTICE** COMMITTEE REPOR Paul Williams, RRT **Professional Practice Committee Chair**

he Professional Practice Committee (PPC) is a non-statutory committee established to develop, review and amend Respiratory Therapy practice-related standards, including: professional practice guidelines, clinical best practice guidelines, standards of practice, position statements, policies and other practicerelated resources. The PPC also acts as a resource to Council, committees and CRTO staff.

#### **BY THE NUMBERS :**

## **Professional Practice** Guidelines

Review and updates to:

- 1. Administering & Dispensing (formerly Dispensing) Professional Practice Guideline
- 2. Conflict of Interest Professional Practice Guideline
- 3. Interpretation of Authorized Acts Professional Practice Guideline

#### Administering & Dispensing Medications PPG (formerly Dispensing Medications)

Although RTs dispense medication under delegation, the PPC felt that it was important to elaborate on their role in administering medication, because it is a more common part of daily practice. A section on administering medication was added, and the existing "dispensing" section was also expanded. Other issues covered in this revised PPG were narcotics and other controlled substances, as well as considerations when dispensing samples and medication errors.

#### Conflict of Interest PPG

The PPG was revised to ensure the guideline aligns with the new CRTO Conflict of Interest regulation. It was also updated to provide greater clarity to Members about identifying, preventing and managing conflicts of interests that may occur in professional practice. Expanded definitions were added to the PPG, as well as a number of examples and practice scenarios to help Members identify conflicts of interest.

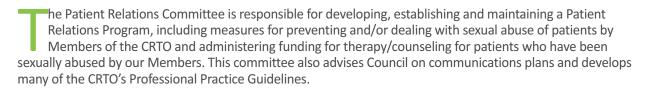
#### Interpretation of Authorized Acts PPG

Information was added to this guideline due to the new Prescribed Substances addition and recent revisions to the Prescribed Procedures regulation.

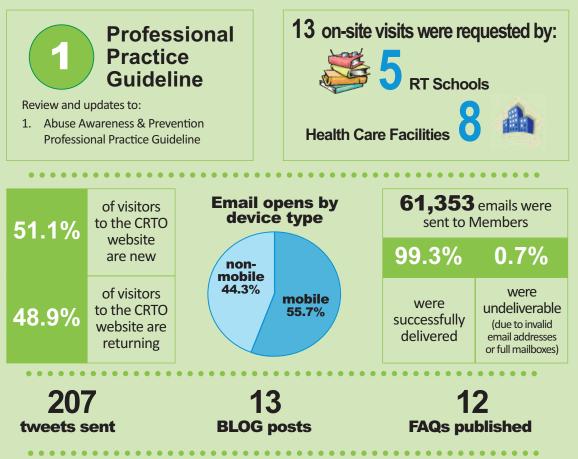
ANNUAL REPORT 2014-2015

## PATIENT RELATIONS COMMITTEE REPORT

**Christina Sperling, RRT** Patient Relations Committee Chair



#### **BY THE NUMBERS :**



#### **Additional Information:**

- The PRC Planning Priorities are closely linked to several in the CRTO 2011 2016 Strategic Plan. Ongoing committee activities related to these priorities include: Member engagement, public awareness, and optimizing scope of practice.
- As part of the PRC Member & Student Engagement strategy, the CRTO and staff made several on-site visits to various RT program schools and health care facilities during the year.

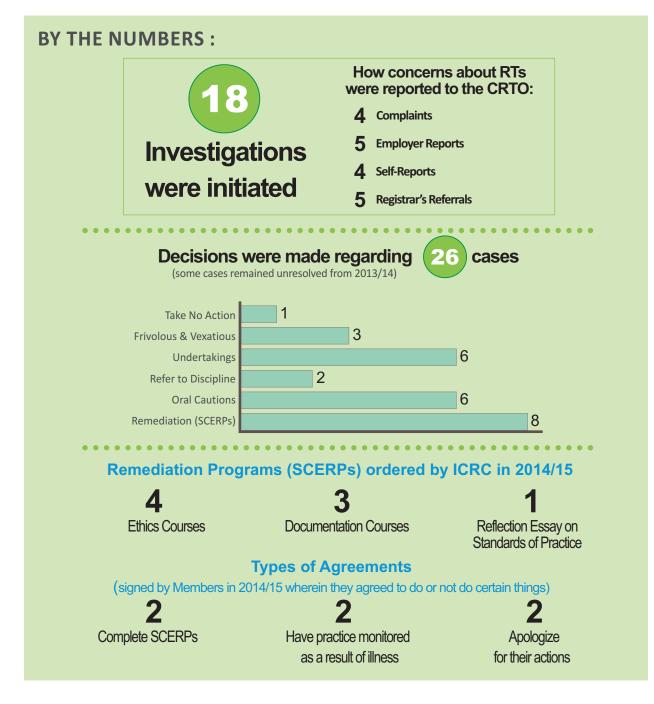
INQUIRIES, COMPLAINTS & REPORTS COMMITTEE REPORT



### INQUIRIES, COMPLAINTS & REPORTS COMMITTEE REPORTS COMMITTEE REPORT

Angela Shaw, RRT ICRC Committee Chair

his committee is responsible for handling Member-specific concerns brought to the Registrar's attention through complaints or reports, such as mandatory termination reports. The ICRC reflects on concerns related to a Member's conduct, capacity and competence to determine if a referral to the Discipline or Fitness-to-Practise Committee is needed.



COLLEGE OF RESPIRATORY

THERAPISTS OF ONTARIO

ANNUAL REPORT 2014-2015

## DISCIPLINE COMMITTEE REPORT



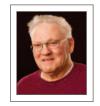
Allan Cobb **Discipline Committee Chair** 

anels of this committee are responsible for hearing and determining allegations of professional misconduct or incompetence referred by the Inquiries, Complaints and Reports Committee (ICRC). Discipline hearings are open to the public and proceedings against a Member before the Discipline Committee panel are civil in nature. Based on submitted evidence, the panel must arrive at a decision and determine a penalty if there's a finding of guilt.

There were two Discipline Committee hearings during the 2014-2015 fiscal year. For full details on the hearings please visit our website.

- 1. CRTO vs. Tiffany Tin-Yee Chan, RRT (https://www.crto.on.ca/pdf/Discipline/003436 Discipline 10-2014.pdf)
- 2. CRTO vs. Derek Mickle, RRT (https://www.crto.on.ca/pdf/Discipline/003262 Discipline 03-2014.pdf)

## **FITNESS-TO-PRACTISE** COMMITTEE REPORT



Allan Cobb Fitness to Practise Committee Chair

n referral from a Panel of the Inquiries, Complaints and Reports Committee, the Fitness-to-Practise Committee conducts hearings to determine whether a Member is incapacitated. In the interest of the public, sometimes a Member suffering from a physical or mental condition/disorder can no longer practise safely or must practise with restrictions. A Fitness-to-Practise hearing is generally closed to the public unless the Member requests otherwise.

There were no referrals to the Fitness-to-Practise Committee during the 2014-2015 fiscal year.

## INDEPENDENT AUDITOR'S REPORT

### TO THE MEMBERS OF THE COUNCIL OF THE COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO

The accompanying summary financial statements of the College of Respiratory Therapists of Ontario (the "College"), which comprise the summary balance sheet as at February 28, 2015, and the summary statement of operations for the year then ended, are derived from the audited financial statements of the College for the year ended February 28, 2015. We expressed an unmodified audit opinion on those financial statements in our report dated June 5, 2015.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements therefore, is not a substitute for reading the audited financial statements of the College.

#### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

#### Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

#### **Opinion**

In our opinion, the summary financial statements derived from the audited financial statements of the College for the year ended February 28, 2015 are a fair summary of those financial statements, in accordance with Canadian accounting standards for not-for-profit organizations.

Toronto, Ontario June 5, 2015 **CLARKE HENNING LLP** CHARTERED ACCOUNTANTS Licensed Public Accountants

## SUMMARY BALANCE SHEET

#### AS AT FEBRUARY 28, 2015

	2015	2014
ASSETS		
Current assets		
Cash	\$ 955,816	\$ 1,209,099
Sundry receivables and prepaid expenses	26,677	19,247
	982,493	1,228,346
Marketable securities	1,620,663	1,586,617
Capital assets	59,827	55,017
	2,662,983	2,869,980
LIABILITIES		
Current liabilities		
Accounts payable and accrued liabilities	75,399	69,146
Deferred revenue - registration fees	1,241,363	1,376,076
	1,316,762	1,445,222
NET ASSETS		
Abuse therapy fund	20,000	20,000
General contingency reserve fund	500,000	500,000
General investigations and hearings fund	150,000	150,000
Special projects reserve	400,000	400,000
Fees stabilization reserve	150,000	150,000
Invested in capital assets	59,827	55,017
Operating - unrestricted	66,394	149,741
	1,346,221	1,424,758
	2,662,983	2,869,980

Copies of 2014 / 2015 complete audited financial statements are available on our website at www.crto.on.ca or on request from the Registrar at 416-591-7800.

## **SUMMARY STATEMENT OF OPERATIONS**

#### YEAR ENDED FEBRUARY 28, 2015

	2015	2014
REVENUES		
Registration, renewal and application fees	1,542,490	1,498,703
Investment and sundry income	35,928	33,921
	1,578,418	1,532,624
EXPENSES		
Salaries and benefits	830,918	746,618
Occupancy costs	137,657	136,671
Quality assurance	44,170	45,348
Professional fees	92,136	63,108
Printing, postage, stationery and delivery	35,353	25,027
Council and committee	65,702	80,293
Special projects	155,111	181,802
All other operating expenses	295,908	258,190
	1,656,955	1,537,057
Deficiency of revenues over expenses for the year	\$ (78,537)	\$ (4,433)

Copies of 2014 / 2015 complete audited financial statements are available on our website at www.crto.on.ca or on request from the Registrar at 416-591-7800.



College of Respiratory Therapists of Ontario

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