

The College of Respiratory Therapists of Ontario, through its administration of the Regulated Health Professions Act and the Respiratory Therapy Act, is dedicated to ensuring that Respiratory Therapy services provided to the public, by its Members, are delivered in a safe and ethical manner.

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## MESSAGE FROM THE PRESIDENT & REGISTRAR



David Jones, RRT



Kevin Taylor, RRT Registrar & CEO

#### Welcome to our 2015 - 2016 Annual Report.

On behalf of our Council, Committees and staff, we are pleased to present our 2015-2016 annual report for the College of Respiratory Therapists of Ontario (CRTO).

The CRTO is one of 28 health regulatory bodies established by the *Regulated Health Professions Act, 1991*. With a duty to serve and protect the public interest, the CRTO:

- Develops, establishes and maintains (i) the entry-to-practice requirements for becoming a Respiratory Therapist, (ii) the practice standards required of all RTs when providing care, and (iii) the professional ethics standards for our Members;
- Receives and investigates complaints about our Members to ensure that those
  practice standards are maintained and that patients receive the quality of care that
  they expect and deserve;
- Facilitates continuing education and professional development in our Members to ensure ongoing quality of practice as they respond to evolving patient and system needs, changes in the practice environment, and advances in technology;
- Provides information about our Members to the public, allowing them to make informed choices about who provides their health care; and,
- Operates in an open and transparent fashion, allowing members of the public to see how decisions are made and to better understand the impact on their care.



This year, the CRTO maintained four (4) key areas of focus:



#### **MEMBER ENGAGEMENT**

Self-regulation requires an engaged membership, one that actively participates with their regulatory body and that embraces the level of professionalism required of a regulated health professional. In other words, self-regulation only works when Members actively participate, making engagement vital to serving the public interest. Information that comes from the CRTO is essential for our Members in maintaining the quality of their practice, whether it's revisions to practice guidelines, updates to the legislation that guides their practice, or contributing to information-gathering surveys. That engagement is established through the management of a healthy and mutually respectful relationship and we place great emphasis on maintaining that relationship with our Members through the use of effective and timely communications.



#### **GOVERNANCE & ACCOUNTABILITY**

Good governance underpins good decision-making and leads to better regulation of the profession. This year we sharpened our focus on governing well and invested in three main activities in support of our Council and Committees: Better Onboarding, to assist Council and Committee members in contributing their expertise as early as possible; Continuing Education, to ensure our Council and Committee members continue to learn and grow in their governance role, and; Governance Tools & Supports, to provide framework, consistency and methods for evaluating the decisions and deliberations of our Council and Committees. In addition, we created a new staff position - a Manager of Governance and Quality – to ensure we remained committed and focused on these important initiatives.

In addition, we remained committed to continuing to enhance the openness and transparency of our organization and the decisions we make by increasing the amount

MESSAGE FROM THE

of information available on our public website and review our website design to ensure it remains easily readable and accessible.



#### **ENHANCING PROFESSIONALISM**

A key element of accountability and quality of care in our Members is professionalism and, as such, we invest heavily in supporting and promoting professionalism in our membership. We revised our regulation on Professional Misconduct to better outline the conduct that the public can expect from RTs. We initiated a large-scale reform of our Quality Assurance Program to better support professional development by our members, expanding it to encompass areas of practice and to align with GROW, our professional development model. We established an Expert Advisory Panel for Anaesthesia Assistance to allow us to understand the current state of this rapidly developing area of practice and to ensure we are providing the regulatory structure that field requires. Finally, in response to the expanding role that RTs are playing in the community setting, we've established guidelines for good business practices by RTs to allow patients to understand what they should expect from their respiratory care providers and to be better consumers of health care services. These standards have been reinforced through the addition of a Conduct Counts - Case of the Month section in our regular Member newsletter to provide stories and examples to assist our Members in putting these guidelines into practice.



#### **HEALTH CARE COMMUNITY**

We recognize that healthcare functions as a system and that, as a regulator, we cannot operate in isolation. To that end, this year we collaborated with several other agencies to produce a broader impact on the quality of care patients receive. We completed a collaborative project with the MOHLTC Assistive Devices Program, contributing advice for reforming the provision of home oxygen. We completed a

PRESIDENT & REGISTRAR

3-year data sharing initiative, aligning our membership registry data with usage privileges in eHealth products. We worked alongside other RT regulators across Canada to update the list of competencies required for entry-to-practice to better align with today's health care demands. Finally, we worked in collaboration with that same group of RT regulators to develop and harmonize the way in which internationally-trained applicants are assessed and registered as well as to improve the accountability and transparency of the accreditation process used to assure quality in the RT educational programs across the country.

In the following pages, we outline in greater detail the activities, accomplishments and state of our organization for this past year. We're proud of the work that we do and of our role in contributing to the health care needs of patients and their families in Ontario.

Sincerely,

**DAVID JONES, RRT** 

**PRESIDENT** 

**KEVIN TAYLOR, RRT REGISTRAR & CEO** 

# **CRTO Strategic Directions and Key Priorities**

2016-2020

**FOUNDATIONS** 

Regulating the practice of Respiratory Therapy

**External Factors** 

to serve the Public Interest

Growing patient needs in community **Evolution at** national level accountability increased Call for New NCF

MOHLTC Action Plan

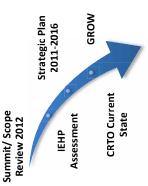
 Continue working leadership on key Labour Mobility /Harmonization Accreditation national ssues: Assessment with others ncluding: NARTRB • eHealth • Provide Reform •IEHP **Healthcare Community** 

**Core Business Practices** 

development model Updating our CRTO Standards of Updating our CRTO from our Members Leveraging GROW, **Business Practices** Improving our QA **Ethical Standards**  Promoting Good Modernizing our our professional **Misconduct** Regulation Program Practice **Enhancing Professionalism** 

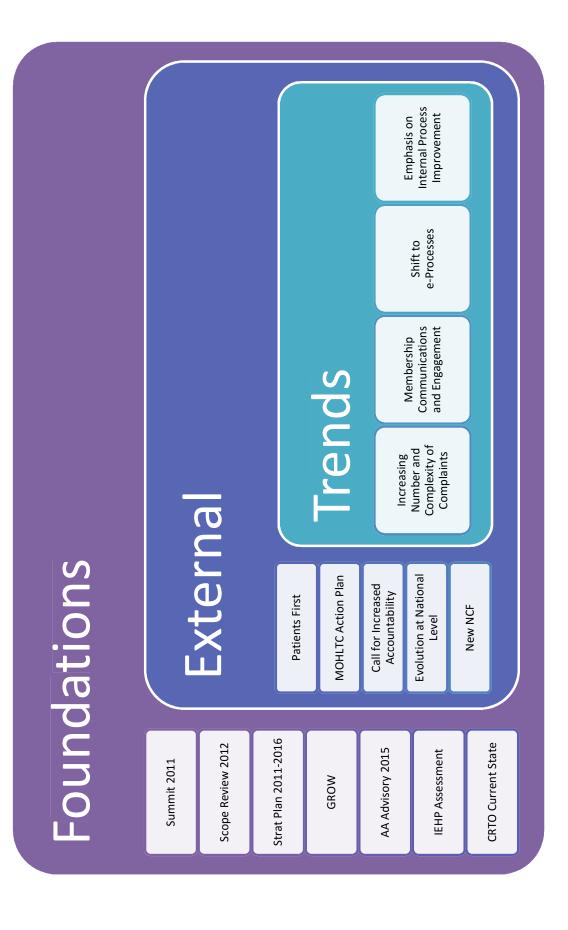
**Governance & Accountability** 

through Member Student Strategy for Stakeholder implement our Engagement Continue to Continue to Outreach Relations leverage Member Engagement





## CRTO Goals/Strategic Directions 2016-2019 ISSUES AND INFLUENCES



#### **COMMITTEE LIST**

as of February 29, 2016

#### DISCIPLINE

Allan Cobb (Chair) Al MacLean (Vice-Chair) Julie Boulianne, RRT Alexandra Brazeau, RRT Susan Docherty-Skippen Daniel Fryer, RRT David Jones, RRT Kerri Porretta, RRT Sylvia Rondelez, RRT Jody Saarvala, RRT Christina Sperling, RRT Cary Ward, RRT Carol-Ann Whalen, RRT

#### **EXECUTIVE**

David Jones, RRT (President) Sandra Ellis, RRT (Vice-President) Allan Cobb Patricia Latimer Christina Sperling, RRT

#### **FITNESS-TO-PRACTISE**

Allan Cobb (Chair) Al McLean (Vice-Chair) Julie Boulianne, RRT Alexandra Brazeau, RRT Susan Docherty-Skippen Daniel Fryer, RRT David Jones, RRT Kerri Porretta, RRT Sylvia Rondelez, RRT Jody Saarvala, RRT

Christina Sperling, RRT Cary Ward, RRT Carol-Ann Whalen, RRT

#### INQUIRIES, COMPLAINTS AND REPORTS

Gordon Garshowitz (Chair) Allison Chadwick, RRT (Vice-Chair) Rhonda Contant, RRT Jeff Earnshaw, RRT Sandra Ellis, RRT Ginette Greffe-Laliberté, RRT Jesse Haidar Christa Krause, RRT Patricia Latimer Denise Murphy, RRT

Kathleen Olden-powell, RRT Daphne Shiner, RRT Holly Syer, RRT Bruno Tassone, RRT

#### **PATIENT RELATIONS**

Christina Sperling, RRT (Chair) Rhonda Contant, RRT (Vice-Chair) Julie Boulianne, RRT Alexandra Brazeau, RRT Allison Chadwick, RRT Susan Docherty-Skippen Jeff Earnshaw, RRT Gordon Garshowitz Christa Krause, RRT Kerri Porretta, RRT Sylvia Rondelez, RRT Jody Saarvala, RRT Holly Syer, RRT Carol-Ann Whalen, RRT

#### **QUALITY ASSURANCE**

Sandra Ellis, RRT (Chair)
Daphne Shiner, RRT (Vice-Chair)
Allison Chadwick, RRT
Allan Cobb
Rhonda Contant, RRT

Susan Docherty-Skippen Jeff Earnshaw, RRT Daniel Fryer, RRT Ginette Greffe-Laliberté, RRT Al MacLean Denise Murphy, RRT Kathleen Olden-Powell, RRT Cary Ward, RRT Carol-Ann Whalen, RRT

#### **REGISTRATION**

Patrcia Latimer (Chair)
David Jones, RRT (Vice-Chair)
Julie Boulianne, RRT
Alexandra Brazeau, RRT
Gordon Garshowitz

Jesse Haidar Christa Krause, RRT Al MacLean Kerri Porretta, RRT Sylvia Rondelez, RRT

Jody Saarvala, RRT Holly Syer, RRT Bruno Tassone, RRT Cary Ward, RRT

#### **COUNCIL & NON-COUNCIL COMMITTEE LIST** as of February 29, 2016

#### COUNCIL

Julie Boulianne, RRT

Allison Chadwick, RRT

Allan Cobb

Rhonda Contant, RRT

Susan Docherty-Skippen

Jeff Earnshaw, RRT

Sandra Ellis, RRT

Gordon Garshowitz

Jesse Haidar

David Jones, RRT

Patricia Latimer

Al MacLean

Jody Saarvala, RRT

Christina Sperling, RRT

Holly Syer, RRT

#### **NON-COUNCIL COMMITTEE**

Alexandra Brazeau, RRT

Daniel Fryer, RRT

Ginette Greffe-Laliberté, RRT

Christa Krause, RRT

Denise Murphy, RRT

Kathleen Olden-Powell, RRT

Kerri Porretta, RRT

Sylvia Rondelez, RRT

Daphne Shiner, RRT

Bruno Tassone, RRT

Cary Ward, RRT

Carol-Ann Whalen, RRT

#### **STAFF** LIST as of February 29, 2016

**KEVIN TAYLOR RRT, Registrar & CEO** MELANIE JONES-DROST, Deputy Registrar **CAROLE HAMP RRT, Quality Practice Manager** ANIA WALSH, Registration Manager AMELIA MA, Finance and Office Manager JANICE CARSON-GOLDEN, Communications Manager LORI PEPPLER-BEECHEY RRT, Governance & Quality Manager LISA NG, Registration & Investigations Coordinator

#### STATISTICS AND DEMOGRAPH

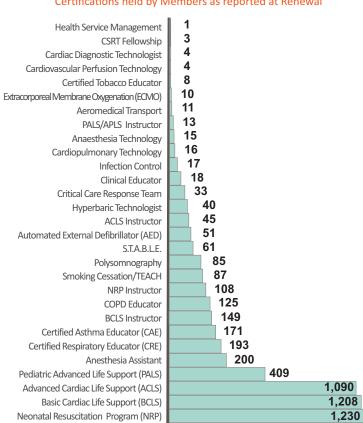
as of February 29, 2016

#### **Educational Profile**



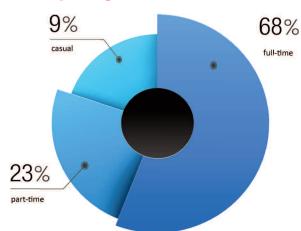
#### **Certification Types**

Certifications held by Members as reported at Renewal



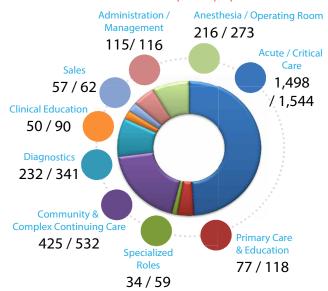
# of Members 3,143 General 201 Inactive 3,357 7 Graduate 6 Limited

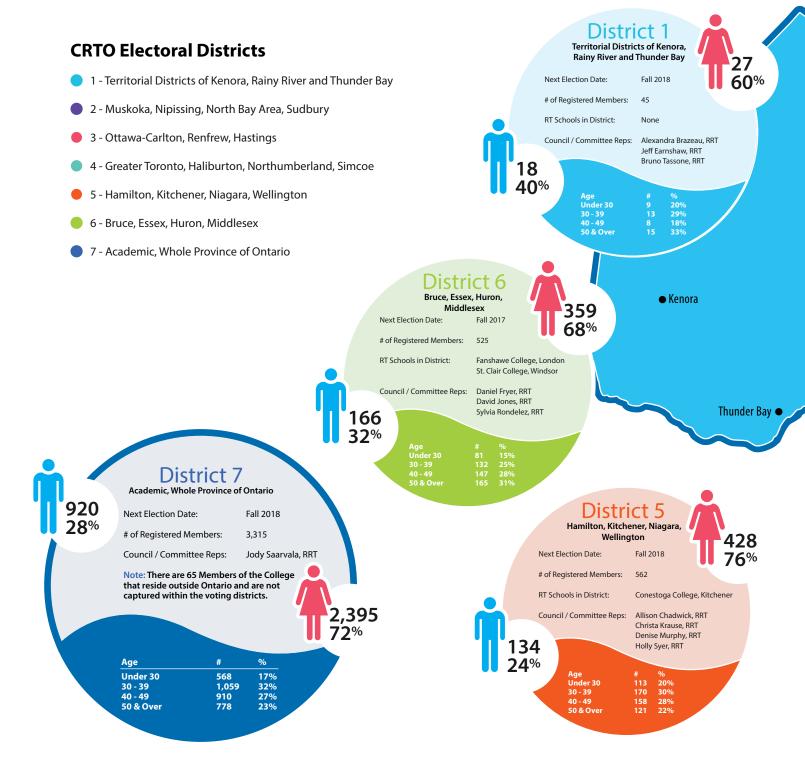
#### **Employment Status**



#### **Main Area of Practice**

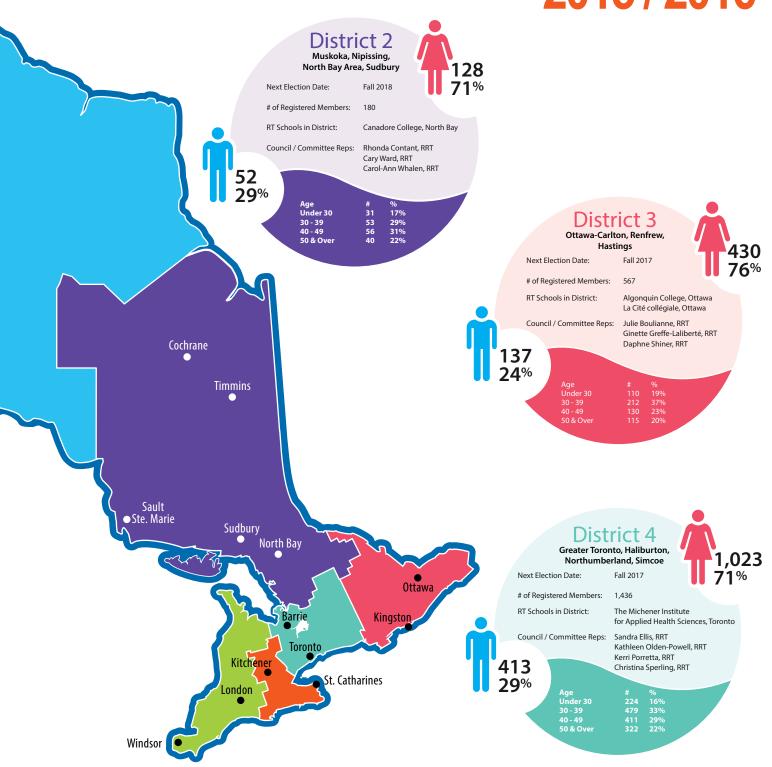
Main focus of Respiratory Therapy practice at Members place(s) of employment. First number by primary employer, second number by all employers.





#### DEMOGRAPHICS

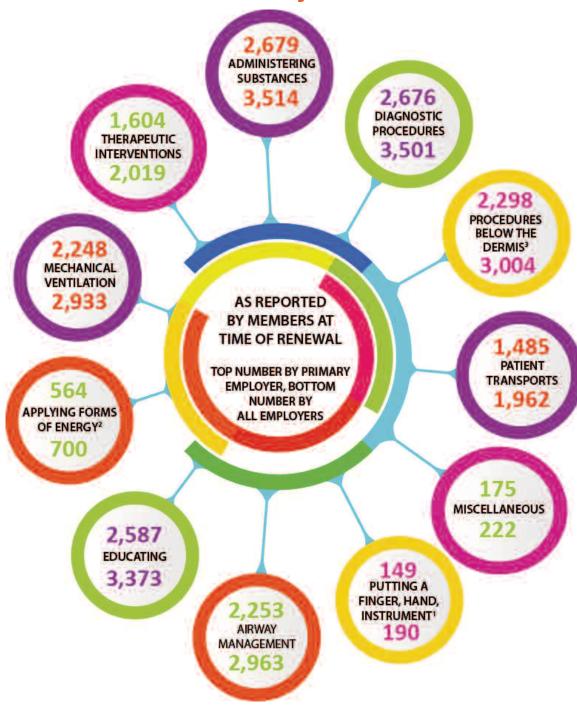
#### 2015/2016



### STATISTICS AND DEMOGRAPHICS

as of February 29, 2016

#### **RT Activities Performed by Members**



<sup>&</sup>lt;sup>1</sup> E.g., Into Artificial Opening Into the Body.

<sup>&</sup>lt;sup>2</sup> E.g., Defibrillation, Cardioversion, Automatic External Defibrillator (AED).

<sup>&</sup>lt;sup>3</sup> E.g., Arterial Cannulation, Chest Tubes, Epidural, Venipuncture.



**David Jones. RRT Executive Committee Chair** 

#### **EXECUTIVE** COMMITTEE REPOR'

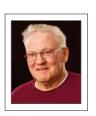
eporting to Council, the Executive Committee consults with the Registrar & CEO to oversee the administration of the CRTO. The Executive Committee can exercise all the powers of Council on matters that require immediate attention except making, amending or revoking regulations or by-laws. The President and Vice-President, elected by the Council, are automatically Executive members.

FITNESS TO PRACTISE

COMMITTEE REPORTS

#### During the 2015-2016 fiscal year the Executive Committee:

- **Monitored** the CRTO's budget, financial position and investments
- Received and reviewed the CRTO's audited **financial statements**
- Oversaw the electronic **elections** for Districts 1, 2, 5 and 7
- **Appointed** the Council and Non-Council Members to various CRTO committees
- Oversaw the CRTO's initiatives for **enhancing transparency**
- **Approved** a process for monitoring activities that meet the definition of lobbying and subsequent need for registration under the Lobbyist Registration Act
- Monitored the development of a new National Competency Framework for Respiratory Therapy
- Proposed **by-law amendments** that would expand the information available about RTs on the CRTO online register of its Members



#### **FITNESS TO PRACTISE** COMMITTE **REPOR**

Allan Cobb Fitness to Practise Committee Chair

n referral from a Panel of the Inquiries, Complaints and Reports Committee, the Fitness to Practise Committee conducts hearings to determine whether a Member is incapacitated. In the interest of the public, sometimes a Member suffering from a physical or mental condition/disorder can no longer practise safely or must practise with restrictions. A Fitness to Practise hearing is generally closed to the public unless the Member requests otherwise.

There were no referrals to the Fitness to Practise Committee during the 2015-2016 fiscal year.

#### REGISTRATION COMMITTEE REPORT



**Patti Latimer** Registration Committee Chair

his committee directs the Registrar on issuing certificates of registration to applicants and may impose terms, conditions and limitations on these certificates. The Registration Committee also reviews and develops policies related to registration such as approved RT educational programs, prior learning assessments and registration criteria.

#### **BY THE NUMBERS:**

#### 15 PANELS

convened to consider registration referrals from the Registrar

- **5 Currency** applicants who have not been engaged in the practice of Respiratory Therapy within the two years preceding their application to the CRTO
- 1 Applicant's Citizenship/Immigration Status
- 4 Internationally Educated Applicants who completed the new assessment process
- 1 Registration Requirements under labour mobility provisions
- 4 Review Terms, Conditions and Limitations imposed on Members' certificates of registration

#### **Additional Information:**

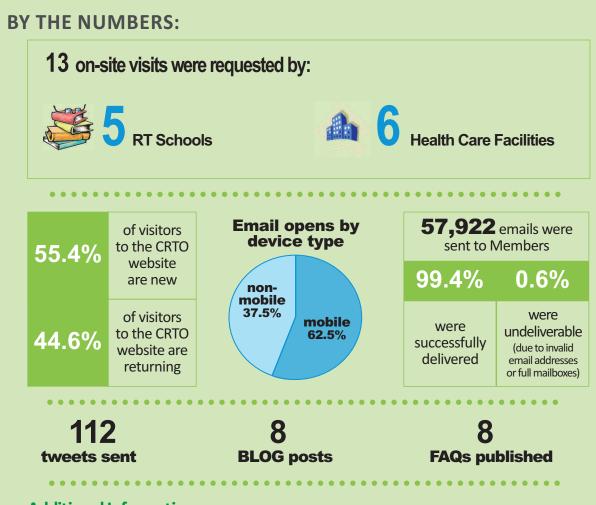
- Monitored the Respiratory Therapy programs' accreditation status.
- Reviewed & approved two **certification programs** for Prescribed Procedures Below the Dermis.
- Monitored the new assessment process for internationally educated applicants.



## PATIENT RELATIONS COMMITTEE REPORT

Christina Sperling, RRT
Patient Relations Committee Chair

he Patient Relations Committee is responsible for developing, establishing and maintaining a Patient Relations Program, including measures for preventing and/or dealing with sexual abuse of patients by Members of the CRTO and administering funding for therapy/counseling for patients who have been sexually abused by our Members. This committee also advises Council on communications plans and develops many of the CRTO's Professional Practice Guidelines.



#### **Additional Information:**

- The PRC Planning Priorities are closely linked to several in the CRTO 2011 2016 Strategic Plan.
   Ongoing committee activities related to these priorities include: Member engagement, public awareness, and optimizing scope of practice.
- As part of the PRC Member & Student Engagement strategy, the CRTO and staff
  made several on-site visits to various RT program schools and health care facilities during the year.

#### QUALITY ASSURANCE COMMITTEE REPORT



**Sandra Ellis, RRT** Quality Assurance Committee Chair

he Quality Assurance Committee develops, implements and maintains the CRTO's QA program, encouraging continued professional improvement of RT Members. This committee conducts a review of the Quality Assurance Program's effectiveness every five years. Every year, the committee randomly selects about 10 per cent of the membership to submit their Professional Portfolios for peer evaluation and complete a Professional Standards Assessment. The QA Committee also monitors compliance with the QA program and makes decisions about Members who have been identified with unsatisfactory knowledge, skills, or judgement through this framework.

#### BY THE NUMBERS:

#### 2014 QA Random Selection Summary

236

Members completed PSA & submitted their PORTfolio<sup>™</sup> in 2015

**247** Members randomly selected

5 Members received a 12-month deferral from 2014

4 Members referred by the Registration Committee

20 Deferrals granted by the QA Committee

#### **PSA Results**

70%

#### **Benchmark**

# Members below 70%



86% Overall

average

# Members with score of 100%



# Members below benchmark after 2<sup>nd</sup> attempt

#### PORTfolio<sup>OM</sup> Results



16

# of PORTfolios referred to QA Committee for review



4

# required to consult with the CRTO



10

# required to resubmit their PORTfolio



2

# not required to consult or resubmit

#### **QA PORTfolio and GROW Integration**

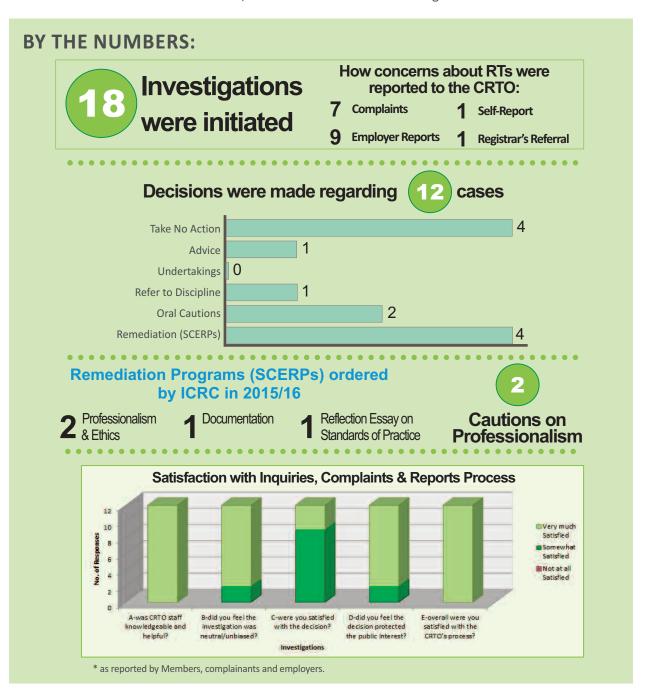
The CRTO's GROW<sup>OM</sup> professional development framework has been integrated into the PORTfolio<sup>OM</sup> Learning Log. Now each time a Member enters a learning activity, they also select the most applicable GROW domain (e.g., Clinician, Communicator, Innovator). Their PORTfolio will then update to visually display the Member's individualized GROW wheel. This allows Members to quickly identify areas of the wheel where they have strengths and those areas in which they might benefit from further development. The CRTO encourages all Members to consider selecting learning activities from as many GROW domains as possible to promote the development of "well-rounded" Respiratory Therapist.



## INQUIRIES, COMPLAINTS & REPORTS COMMITTEE WITZ REPORT

Gordon Garshowitz
ICRC Committee Chair

his committee is responsible for investigating Member-specific concerns brought to the Registrar's attention through complaints or reports, such as mandatory termination reports. The ICRC considers concerns related to a Member's conduct, capacity and competence to determine if a referral to the Discipline or Fitness to Practise Committee is needed, or if another method of addressing the issue would be suitable.



#### DISCIPLINE COMMITTEE REPORT



Allan Cobb
Discipline Committee Chair

anels of this committee are responsible for hearing and determining allegations of professional misconduct or incompetence referred by the Inquiries, Complaints and Reports Committee (ICRC). Discipline hearings are open to the public and proceedings against a Member before the Discipline Committee panel are civil in nature. Based on submitted evidence, the panel must arrive at a decision and determine a penalty if there's a finding of guilt.

During a hearing the Discipline Committee hears evidence regarding the matter and should the Committee make a finding of professional misconduct or incompetence, it may:

- Reprimand to the Member.
- Direct the Registrar to impose terms, conditions and limitations on the
   Member's certificate of registration for a specific or indefinite period of time.
- Direct the Registrar to suspend the Member's certificate of registration for a specific period of time.
- Direct the Registrar to revoke the Member's certificate of registration.
- Require the Member to pay a fine of up to \$35,000 to the Minister of Finance.

There were two (2) Discipline Committee hearings during 2015-2016 fiscal year regarding the following Respiratory Therapists:

- CRTO vs. Josee (Cote) Jenkins, RRT
   (http://www.crto.on.ca/pdf/Discipline/001083 Discipline 05-2015.pdf)
- CRTO vs. Colin Tiltack, RRT
   (http://www.crto.on.ca/pdf/Discipline/001147 Discipline 11-2015.pdf)

Details of the hearings may be read by visiting the links.



#### TO THE MEMBERS OF THE COUNCIL OF THE COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO

The accompanying summary financial statements of the College of Respiratory Therapists of Ontario (the "College"), which comprise the summary balance sheet as at February 29, 2016, and the summary statement of operations for the year then ended, are derived from the audited financial statements of the College for the year ended February 29, 2016. We expressed an unmodified audit opinion on those financial statements in our report dated June 3, 2016.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements therefore, is not a substitute for reading the audited financial statements of the College.

#### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

#### **Auditor's Responsibility**

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

#### **Opinion**

In our opinion, the summary financial statements derived from the audited financial statements of the College for the year ended February 29, 2016 are a fair summary of those financial statements, in accordance with Canadian accounting standards for not-for-profit organizations.

Toronto, Ontario June 3, 2016 CLARKE HENNING LLP
CHARTERED ACCOUNTANTS
Licensed Public Accountants

#### **SUMMARY BALANCE SHEET**

#### AS AT FEBRUARY 29, 2016

	2016	2015
ASSETS		
Current assets		
Cash	\$ 1,420,073	\$ 955,816
Sundry receivables and prepaid expenses	31,897	26,677
	1,451,970	982,493
Marketable securities	1,408,223	1,620,663
Capital assets	82,148	59,827
Capital assets	02,140	33,027
	2,942,341	2,662,983
LIABILITIES		
Current liabilities	86,486	75 200
Accounts payable and accrued liabilities Deferred revenue - registration fees	1,412,450	75,399 1,241,363
Deletted revenue - registration rees		
	1,498,936	1,316,762
NET ASSETS		
Abuse therapy fund	20,000	20,000
General contingency reserve fund	500,000	500,000
General investigations and hearings fund	150,000	150,000
Special projects reserve	400,000	400,000
Fees stabilization reserve	150,000	150,000
Invested in capital assets	82,148	59,827
Operating - unrestricted	141,257	66,394
	1,443,405	1,346,221
	2,942,341	2,662,983

#### **SUMMARY** STATEMENT OF **OPERATIONS**

#### YEAR ENDED FEBRUARY 29, 2016

	2016	2015
REVENUES		
Registration, renewal and application fees	1,600,313	1,542,490
Investment and sundry income	24,246	35,928
E-Health Ontario projects funding	48,424	-
	1,672,983	1,578,418
EXPENSES		
Salaries and benefits	844,882	830,918
Occupancy costs	143,456	137,657
Quality assurance	27,256	44,170
Professional fees	58,037	92,136
Printing, postage, stationery and delivery	27,532	35,353
Council and committee	66,841	65,702
Special projects	124,672	155,111
All other operating expenses	253,120	295,908
	1,575,799	1,656,955
Deficiency of revenues over expenses for the year	\$ 97,184	\$ (78,537)

Copies of 2015 / 2016 complete audited financial statements are available on our website at www.crto.on.ca or on request from the Registrar at 416-591-7800.



#### **College of Respiratory Therapists of Ontario**

180 Dundas Street West, Suite 2103, Toronto, Ontario M5G 1Z8

**Phone:** (416) 591-7800 **Toll free:** (800) 261-0528 **Fax:** (416) 591-7890

www.crto.on.ca