

THE

COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO,

THROUGH ITS ADMINISTRATION OF
THE *REGULATED HEALTH PROFESSIONS ACT* AND THE *RESPIRATORY THERAPY ACT*, IS DEDICATED TO ENSURING
THAT RESPIRATORY THERAPY
SERVICES PROVIDED TO THE PUBLIC,
BY ITS MEMBERS, ARE DELIVERED IN A
SAFE AND ETHICAL MANNER.

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MESSAGE FROM THE

PRESIDENT & REGISTRAR

WELCOME

TO OUR 2018 - 2019 ANNUAL REPORT.



Christina Sperling, RRT
President



Kevin Taylor, RRTRegistrar & CEO

On behalf of our Council, Committees and staff, we are pleased to present our 2018-2019 Annual Report for the College of Respiratory Therapists of Ontario (CRTO).

The CRTO is one of 26 health regulatory bodies established by the *Regulated Health Professions Act, 1991*. With a duty to serve and protect the public interest, the CRTO:

- Develops, establishes and maintains (i) the entry-to-practice requirements for becoming a Respiratory Therapist, (ii) the practice standards required of all RTs when providing care, and (iii) the professional ethics standards for our Members;
- Receives and investigates complaints about our Members to ensure that those
 practice standards are maintained and that patients receive the quality of care
 that they expect and deserve;
- Facilitates continuing education and professional development in our Members to ensure ongoing quality of practice as they respond to evolving patient and system needs, changes in the practice environment, and advances in technology;
- Provides information about our Members to the public, allowing them to make informed choices about who provides their health care; and
- Operates in an open and transparent fashion, allowing members of the public to see how decisions are made and to better understand the impact on their care.

MESSAGE FROM THE PRESIDENT & REGISTRAR

This past year, we focused on two main areas: continuing to improve our governance and promoting ongoing learning to influence quality of care.



ENHANCING GOVERNANCE

At the CRTO, we believe that better governance leads to a higher functioning organization, better generation of ideas, stronger collaboration and, ultimately, better decision-making – all contributing to a more effective regulator and better outcomes. To that end, we've enhanced our on-boarding process for all new Council and Committee members, helping them become better prepared to carry out their role and with greater clarity. We have invested in the ongoing learning and development of our Council members through a series of educational features at our meetings and through a periodical governance-themed publication. We have also embedded good governance principles in our decision-making tools to ensure continuing alignment with our public interest mandate. Finally, this year we took steps to strengthen our statutory committees decision-making by adding consideration of relevant competencies to the appointment process for committees and their chairs.



QUALITY OF CARE

The CRTO has always had a quality assurance program aimed at ensuring that all RTs continue to learn and grow as professionals and to stay abreast of the latest developments in research, technology and patient care. Recognizing that validating quality requires more than simple audits of an individual's learning activities, this year we implemented a modernized version of the program, intended to foster learning and development in a number of more effective ways. First, by recognizing

how, where and what RTs learn, the program better aligns with the realities of the learning and development that occurs within the profession. Secondly, we repositioned the program to now encompass the full breadth of practice settings, meaning that the program is now relevant to all RTs, rather than focusing only on the most common practice environments. Lastly, we added a mandatory annual e-learning module that all RTs must complete, ensuring that they're aware of any changes in the standards they're expected to uphold as regulated health care professionals.

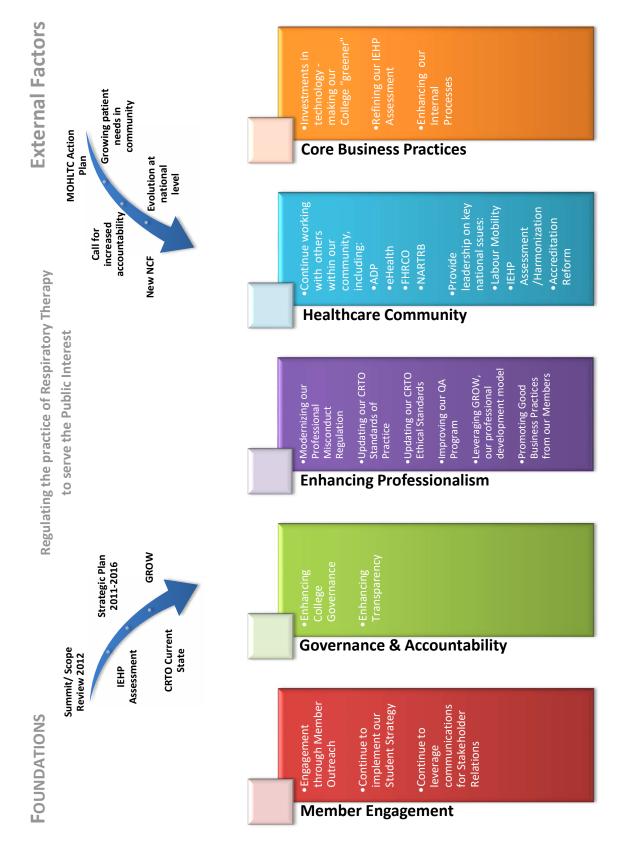
The following pages describe our activities and accomplishments over the past 12 months. We are very proud of our achievements and look forward to continuing to play a key role in ensuring that Ontarians receive safe, effective and ethical health care.

Sincerely,

Christina

CRTO Strategic Directions and Key Priorities

CRTO Stra 2016-2020



COUNCIL MEMBERS, NON-COUNCIL COMMITTEE MEMBERS AND STAFF MEMBERS as of February 28, 2019



Kelly Arndt, RRT
Michelle Causton
Allison Chadwick, RRT
Jacqueline Conant
Rhonda Contant, RRT
Jeff Earnshaw, RRT
Monique Forster
Patricia Latimer
James Lexovsky
Lindsay Martinek, RRT
Kelly Munoz, RRT

Jody Saarvala, RRT

Christina Sperling, RRT Andrea Winters, RRT



Julie Boulianne, RRT
Daniel Fryer, RRT
Aaron Giba, RRT
Ginette Greffe-Laliberté, RRT
Antonio Guglietti, RRT
Christa Krause, RRT
Sheena Lykke, RRT
Concetta Martins, RRT
Denise Murphy, RRT
Travis Murphy, RRT
Kathleen Olden-Powell, RRT
Bruno Tassone, RRT



Kevin Taylor RRT, Registrar & CEO
Carole Hamp RRT, Quality Practice Manager
Ania Walsh, Registration Manager
Amelia Ma, Finance & Office Manager
Janice Carson, Communications Manager
Lori Peppler-Beechey RRT, Governance & Quality Manager
Lisa Ng, Registration & Investigations Coordinator
Shaf Rahman, Professional Conduct Manager
Temeka Tadesse, IT & Database Specialist

COMMITTEE MEMBERS as of February 28, 2019

EXECUTIVE COMMITTEE

Christina Sperling, RRT President Patricia Latimer Vice-President Allison Chadwick, RRT Jacqueline Conant Rhonda Contant, RRT

DISCIPLINE COMMITTEE

Christina Sperling, RRT Chair Monique Forster Vice-Chair Julie Boulianne, RRT Daniel Fryer, RRT Antonio Guglietti, RRT Patricia Latimer Lindsay Martinek, RRT Concetta Martins, RRT Jody Saarvala, RRT Andrea Winters, RRT

FITNESS TO PRACTISE COMMITTEE

Christina Sperling, RRT Chair Monique Forster Vice-Chair Julie Boulianne, RRT Daniel Fryer, RRT Antonio Guglietti, RRT Patricia Latimer Lindsay Martinek, RRT Concetta Martins, RRT Jody Saarvala, RRT Andrea Winters, RRT

INQUIRIES, COMPLAINTS AND REPORTS COMMITTEE (ICRC)

Allison Chadwick, RRT Chair Jeff Earnshaw, RRT Vice-Chair Kelly Arndt, RRT Michelle Causton Jacqueline Conant Rhonda Contant, RRT Aaron Giba, RRT Ginette Greffe-Laliberté, RRT Christa Krause, RRT
James Lexovsky
Sheena Lykke, RRT
Kelly Munoz, RRT
Denise Murphy, RRT
Travis Murphy, RRT
Kathleen Olden-Powell, RRT

Bruno Tassone, RRT

COMMITTEE MEMBERS as of February 28, 2019

PATIENT RELATIONS COMMITTEE

Jacqueline Conant Chair Michelle Causton Vice-Chair Kelly Arndt, RRT Julie Boulianne, RRT Allison Chadwick, RRT Antonio Guglietti, RRT Concetta Martins, RRT Travis Murphy, RRT Christina Sperling, RRT

QUALITY ASSURANCE COMMITTEE

Rhonda Contant, RRT Chair Ginette Greffe-Laliberté, RRT Vice-Chair Michelle Causton Monique Forster Daniel Fryer, RRT James Lexovsky Sheena Lykke, RRT Lindsay Martinek, RRT Concetta Martins, RRT Kelly Munoz, RRT Bruno Tassone, RRT

REGISTRATION COMMITTEE

Patricia Latimer Chair Christa Krause, RRT Vice-Chair Jeff Earnshaw, RRT Monique Forster Aaron Giba, RRT Antonio Guglietti, RRT James Lexovsky Denise Murphy, RRT Kathleen Olden-Powell, RRT Jody Saarvala, RRT Andrea Winters, RRT

OUTREACH

Our goal is to promote communication between stakeholders and the CRTO.



SOCIAL Media

CRTO Website

42 Tweets Sent

52 Retweets

The CRTO tweets links to new or updated content on our website to give users another way to quickly see information related to their practice. Follow us on Twitter @TheCRTO

21.6%

of visitors to the CRTO website are new

78.4%

of visitors to the CRTO website are returning



Practice FAQs



FAQs published in the monthly *e*bulletin. Topics are determined based on practice questions received throughout the year.



4 BLOG Posts

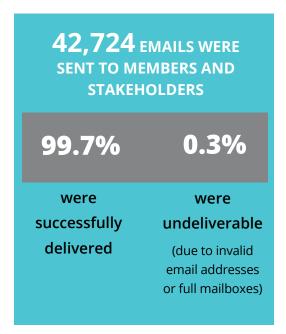
The CRTO publishes a regular BLOG, available on our website. Posts relating to practice questions, current events and new legislation are highlighted.

OUTREACH



EMAILS

The CRTO publishes approximately 12-14 bulletins throughout the year. It is the goal of the CRTO to keep Members and stakeholders informed with on-going updates through clear and consistent communication. The electronic mailings contain time sensitive material relevant to the practice of Respiratory Therapy.





Several times per year, the CRTO publishes a case study looking at different issues around a Members' practice. Although some details have been changed to protect individual identities, the issues, process and outcomes illustrated in the Case Studies are all based on actual CRTO investigations.

5 CASE STUDIES WERE PUBLISHED IN 2018/2019

Topics included:

- Falsifying Documentation
- Authorized Acts
- General Documentation
- Professional Conduct
- Bullying
- Social Media

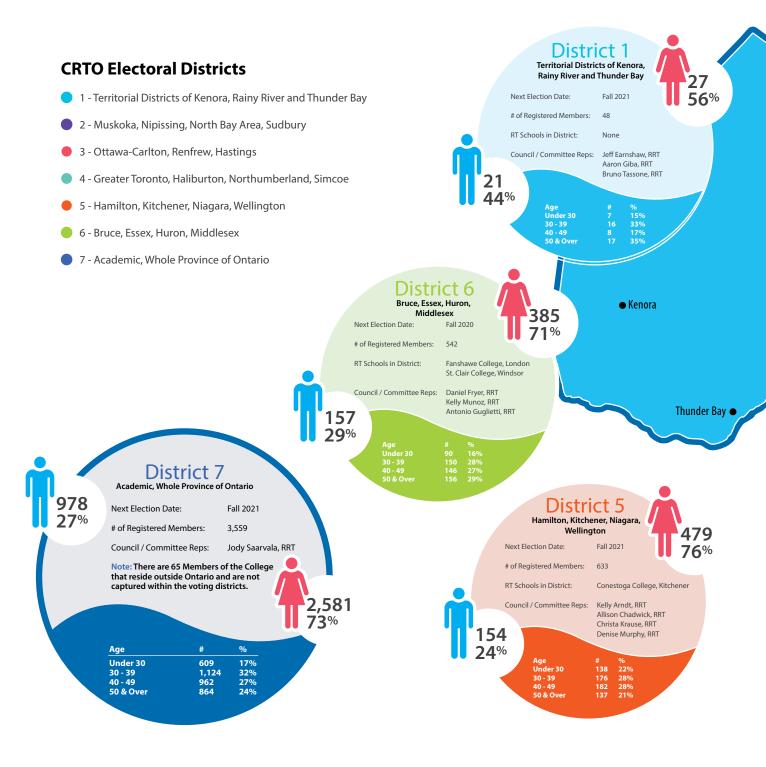
CRTO STAFF VISITED

6

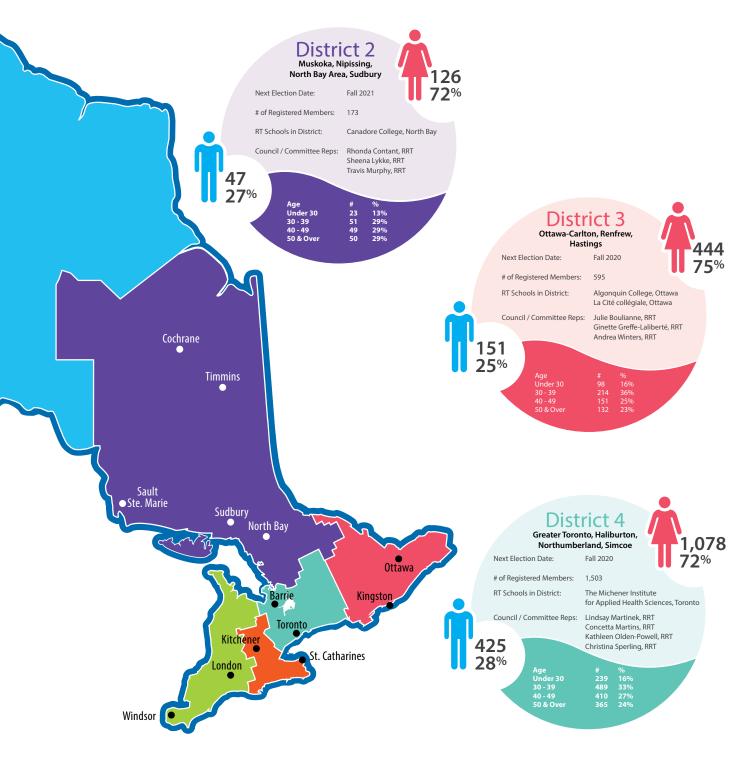
RT SCHOOLS IN ONTARIO

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HEALTH CARE FACILITIES IN ONTARIO



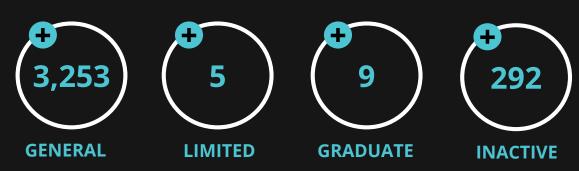
2018/2019



STATISTICS & DEMOGRAPHICS

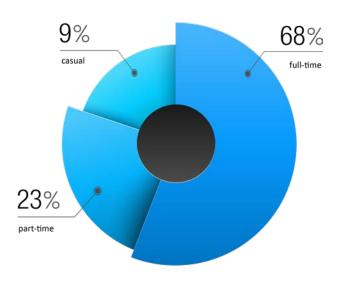
AS OF FEBRUARY 28, 2019

NUMBER OF RTs 3,559



For more information on classes of registration please visit: www.crto.on.ca/members/about-your-certificate-of-registration/classes-registration/

EMPLOYMENT STATUS (Based on primary employer)

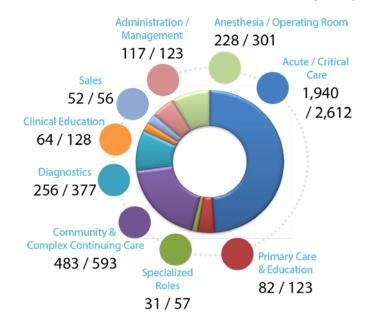


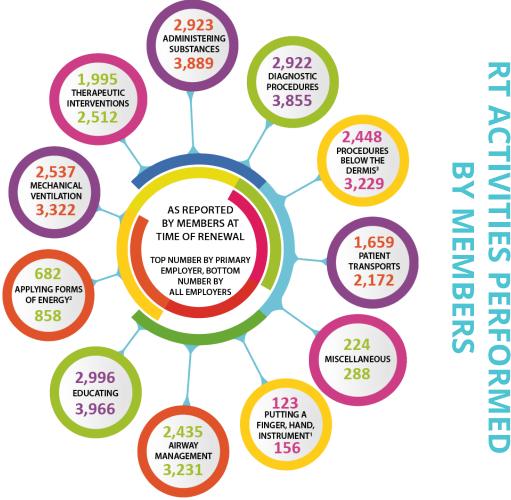
EDUCATIONAL PROFILE



MAIN AREAS OF PRACTICE

Main focus of Respiratory Therapy practice at the Members place(s) of employment. First number by primary employer, second number by all employers.





¹ E.g., Into an artificial opening into the body.

² E.g., Defibrillation, Cardioversion, Automatic External Defibrillator (AED)

³ E.g., Arterial Cannulation, Chest Tubes, Epidural, Venipuncture.

EXECUTIVE COMMITTEE REPORT



Christina Sperling, RRT Executive Committee Chair

eporting to Council, the Executive Committee consults with the Registrar & CEO to oversee the administration of the CRTO. The Executive Committee can exercise all the powers of Council on matters that require immediate attention except making, amending or revoking regulations or By-Laws. The President and Vice-President, elected by the Council, are automatically Executive Members.

This year the Committee:

- Monitored the CRTO's budget, financial position and investments
- Reviewed the CRTO's audited financial statements
- Oversaw the Election of Members in Districts 1, 2, 5 and 7
- Appointed Council and Non-Council Members to the statutory committees
- Oversaw the migration to a new accreditation provider for RT education and training programs
- Considered a number of governance improvement measures for the CRTO
- Proposed revisions to the Funding for Therapy Policy
- Implemented a new process for financial audit procedures, including the verification of auditor objectivity and a new tool for evaluating auditor performance

PATIENT RELATIONS

COMMITTEE REPORT



Jacqueline Conant
Patient Relations
Committee Chair

he Patient Relations Committee is responsible for developing, establishing and maintaining a Patient Relations Program, including measures for preventing and/or dealing with sexual abuse of patients by Members of the CRTO and administering funding for therapy/counseling for patients who have been sexually abused by our Members. This committee also advises Council on communications plans.

Patient Relations Program

During the 2018-2019 fiscal year there were no applications for funding for therapy submitted to the Patient Relations Committee.

This year the committee:

- Reviewed and updated the Abuse Prevention & Awareness Professional Practice Guideline (PPG)
- Reviewed the new Funding for Supportive Measures for Patients/ Clients and Non-Patients/Non-Clients Policies and associated applications
- Reviewed and updated the CRTO's Zero Tolerance Position Statement

Other Areas of Focus

The planning priorities of the PRC are closely linked to several of the CRTO 2016 - 2020 strategic directions and key priorities.

Related ongoing Committee activities include:

- Member engagement
- Public awareness
- Student engagement

REGISTRATION

COMMITTEE REPORT



Patricia Latimer
Registration Committee Chair

he Registration Committee directs the Registrar on issuing certificates of registration to applicants and may impose terms, conditions and limitations on these certificates. The Registration Committee also reviews and develops policies related to registration such as approved RT educational programs, prior learning assessments and registration criteria.

This year the Committee:

- Held two full day meetings and one teleconference meeting
- Reviewed and subsequently approved changes to the Registration Committee Goals and Terms of Reference
- Conducted a detailed review of the Registration Regulation
- Monitored the Respiratory Therapy programs' accreditation status
- Monitored the entry-to-practice assessment process
- Approved one certification program for prescribed procedures below the dermis (intraosseous needle insertion)
- Reviewed and subsequently amended the Registration Currency Policy
- Reviewed the new Guide for Applying for Change to Terms Conditions and Limitations
- Reviewed the new Am I Practising? Fact Sheet

18 TOTAL REFERRALS

- 9 CURRENCY REFERRALS
 From applicants who have not been engaged in the practice of Respiratory
 Therapy within the two years preceding their application to the CRTO
- 5 CHANGES TO TCLs
 Applications for change to terms,
 conditions and limitations imposed on
 Members' Certificates of Registration

- 2 ENTRY-TO-PRACTICE
 Review of the Entry-to-Practice
 Assessment Results
- REVIEW APPLICANT'S CONDUCT
- RATIFY THE REGISTRAR'S OFFER to issue a certificate of registration

View the CRTO's 2018 Fair Registration Practices Report to the Office of the Fairness Commissioner (OFC) at:

www.crto.on.ca/pdf/Reports/2018.OFC.Report.pdf

QUALITY ASSURANCE

COMMITTEE REPORT



Rhonda Contant, RRT

Quality Assurance

Committee Chair

he Quality Assurance Committee develops, implements and maintains the CRTO's QA program, encouraging continued professional improvement of RT Members. This Committee conducts a review of the Quality Assurance Program's effectiveness every five years. The QA Committee also monitors compliance with the QA program and makes decisions about Members who have been identified with unsatisfactory knowledge, skills, or judgement through this framwork.

This year the Committee:

- Reviewed and updated the Professional Development Program (PDP) Policy and Procedure
- Reviewed and updated the Professional Development Program (PDP) Deferral Procedure
- Reviewed and updated the PDP Peer Assessors, Mentors, Practice Assessors & Working Group Members Procedure
- Notified Members who are scheduled to submit their PORTfolios in 2019
- Continued to implement and review the RelevanT eLearning module
- Continued to implement and review the Launch RT Jurisprudence Assessment

QA Requirements:

- Launch RT Jurisprudence Assessment is completed by new or recently reinstated Members
- RelevanT eLearning Module is completed annually by all Members
- Portfolio Online for Respiratory
 Therapists (PORTfolio^{OM}) must be maintained by all Members on an ongoing basis, with submission for peer review up to once every five years.
- Specified Continuing Education or Remediation Program (SCERP) / Practice
 Assessment in specific instances

For more details visit www.crto.on.ca/pdf/ Policies/QA Program Policy 101.pdf

Quality Assurance by the Numbers

RelevanT eLearning Module

- 3,429 Members completed the module by the February 28th deadline
 - Reminder notices had to be sent to Members who did not meet the deadline
 - 4 Members remain outstanding on completing RelevanT
 - Outstanding Member has been required to undergo a Peer and Practice Assessment
 - Outstanding Members were referred to the Inquiries, Complaints and Reports Committee (ICRC)



Survey Results from RelevanT *e*Learning Module

2,536 Members completed the survey that accompanied the module

99%

of respondents stated they found the module easy to access and complete, and stated that the module enhanced their knowledge of recent changes to the practice standards and guidelines that govern RT practice in Ontario



running since October 2016

- 562 Members have completed
 Launch RT since October 2016
- Received a score below 70% and were required to repeat Launch RT. All but five of those passed the assessment on the second attempt
- **81%** Overall average for first time writers (range 38%- 100%)

Professional Development Program (PDP)

- 647 Members selected to submit their PORTfolio (due April 1, 2019)
- 23 PORTfolio Workshops conducted in person (plus six online) for a total of 393 Members

INQUIRIES, COMPLAINTS & REPORTS

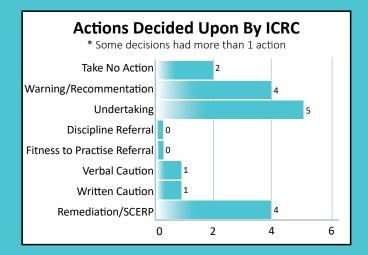


Allison Chadwick, RRT
ICR Committee Chair

COMMITTEE REPORT

he Inquiries, Complaints and Reports Committee (ICRC) is responsible for investigating concerns brought to the CRTO's attention through complaints or reports, such as termination reports from employers. The Committee considers concerns related to a Member's conduct, capacity and competence to determine if a referral to the Discipline or Fitness to Practise Committee is warranted, or if another method of addressing the issue would be suitable.

In 2018-2019, the CRTO received 24 new matters. Of those, six were addressed at the inquiry level, while 18 went to the ICRC level. Five matters remain ongoing and 13 decisions were made. The outcomes of these decisions are detailed below.



Matters investigated by the CRTO took **145** days, on average, from receipt of the concern to the decision being rendered.

Concerns about RTs were reported to the CRTO through:

- **9** Complaints
- **11** Employer Reports
- **1** Self-Reports by Members
- **3** Registrar's Referrals
- 24 Matters Received

FITNESS TO PRACTISE

COMMITTEE REPORT

n referral from a Panel of the Inquiries,
Complaints and Reports Committee, the Fitness
to Practise Committee conducts hearings to
determine whether a Member is incapacitated. In the
interest of the public, sometimes a Member suffering
from a physical or mental condition/disorder can no
longer practise safely or must practise with restrictions.
A Fitness to Practise hearing is generally closed to the
public unless the Member requests otherwise.



Christina Sperling, RRT
Fitness to Practise Committee Chair

This year there were no referrals to the Fitness to Practise Committee.

DISCIPLINE

COMMITTEE REPORT



Christina Sperling, RRT Discipline Committee Chair

anels of this Committee are responsible for hearing and determining allegations of professional misconduct or incompetence referred by the Inquiries, Complaints and Reports Committee. Discipline hearings are open to the public and proceedings against a Member before the Discipline Committee panel are civil in nature. Based on submitted evidence, the panel must arrive at a descision and determine a penalty if there's a finding of guilt. For more information what a Discipline Committee may do, see: www.crto.on.ca/public/concerns-about-a-respiratory-therapist/hearings/about-discipline/

In 2018-2019, there were no referrals to the Discipline Committee.

FINANCIAL SUMMARY 2018-2019

Independent Auditor's Report

TO THE COUNCIL OF THE COLLEGE OF RESPIRATORY THERAPISTS OF ONTARIO

Opinion

The summary financial statements of the College of Respiratory Therapists of Ontario (the "College"), which comprise the summary balance sheet as at February 28, 2019, and the summary statement of operations for the year then ended, are derived from the audited financial statements of the College for the year ended February 28, 2019.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements of the College for the year ended February 28, 2019, except that information in respect of changes in net assets and cash flows has not been presented and notes to the summary financial statements have not been prepared as further described in the *Summary of Financial Statements*.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements of the College and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occured subsequent to the date of our report on the audited financial statements.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated May 31, 2019.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations, except that information in respect of changes in net assets and cash flows has not been presented and notes to the summary financial statements have not been prepared.

Auditor's Responsibility for the Summary Financial Statements

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Toronto, Ontario

Chartered Professional Accountants Licensed Public Accountants

Summary Balance Sheet

AS AT FEBRUARY 28, 2019

	2019	2018
ASSETS		
Current assets		
Cash	\$ 1,532,034	\$ 1,410,579
Investments	1,227,462	1,203,403
Prepaid expenses	48,115	49,505
	2,807,611	2,663,487
Capital assets	176,396	239,454
	2,984,007	2,902,941
LIABILITIES		
Current liabilities		
Accounts payable and accrued liabilities	218,042	148,100
Deferred revenue - registration fees	1,905,819	1,683,087
	2,123,861	1,831,187
Obligations under capital lease	34,327	45,113
	2,158,188	1,876,300
NET ASSETS		
Internally restricted	50,000	20,000
Abuse therapy fund	500,000	500,000
General contingency reserve fund	150,000	150,000
General investigations and hearings fund	345,173	345,173
Special projects reserve	87,242	139,511
Invested in capital assets Unrestricted	<i>57,</i> 2 12	
Operating fund	(306,596)	(128,043)
	825,819	1,026,641
	\$ 2,984,007	\$ 2,902,941

Copies of 2018 / 2019 complete audited financial statements are available on our website at www.crto.on.ca or on request from the Registrar at 416-591-7800.

Summary Statement of Operations

AS AT FEBRUARY 28, 2019

	2019	2018
REVENUES		
Registration, renewal and application fees	\$ 1,932,836	\$ 1,699,110
Investment income	31,429	18,501
	1,964,265	1,717,611
EVENUES		
EXPENSES Salarias and hanafits	1,256,770	1,062,049
Salaries and benefits	145,105	141,157
Occupancy costs	,	,
Quality assurance	29,805	64,383
Professional fees	153,561	117,609
Printing, postage, stationary and delivery	40,572	27,384
Council and committee	92,234	88,669
Special project	79,884	133,909
All other operating expenses	367,156	370,195
	2,165,087	2,005,355
Deficiency of revenues over expenses for the year	\$ (200,822)	\$ (287,744)

Copies of 2018 / 2019 complete audited financial statements are available on our website at www.crto.on.ca or on request from the Registrar at 416-591-7800.



College of Respiratory Therapists of Ontario

Ordre des thérapeutes respiratoires de l'Ontario

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