

## **ELECTRONIC SIGNATURES**

Practice FAQs March 2017

## **QUESTION**

Can I accept an order that a physician has authorized using an electronic signature?

## **ANSWER**

In situations where a physician's signature is required (e.g., prescriptions, requisition forms), an electronic signature is generally treated by the legislation and the relevant regulatory bodies as equivalent to a handwritten signature.

The <u>Hospital Management</u> regulation (O.Reg. 965), which was created under the <u>Public Hospitals Act</u>, states that every order for a treatment or diagnostic procedure must be "authenticated" by the physician (or other authorizing healthcare professional). Authenticate is defined as meaning "to identify oneself as the author of a document or a record by personal signature".

The College of Physicians and Surgeons of Ontario (CPSO) <u>Prescribing Drugs Policy</u> states that a physician can authorize a **prescription** verbally, with a written signature, or electronically – provided it meets the College of Pharmacists (OCP) <u>Authenticity of Prescriptions using Unique Identifiers for Prescribers</u> position statement. Other types of physician's orders (e.g., requisition forms) can also be authorized verbally, with a written signature, or electronically.

The <u>Personal Information Protection and Electronic Documents Act</u> (PIPEDA) defines an electronic signature as one that "consists of one or more letters, characters, numbers or other symbols in digital form incorporated in, attached to or associated with an electronic document". The Act goes on to outline the requirements for ensuing that electronic signatures are secure (s.43).