

From: Kevin Smith and Jennifer Gibson – Co-Chairs Provincial Critical Care Table

To: All hospital CEOs, CMOs, Medical Officers of Health, CNEs, professional practice leadership, clinical operations, education leadership, chiefs of medicine/medical affairs

Subject line: Critical information about upskilling clinicians for COVID-19 care

Dear Colleagues,

The rapid rise and severity of COVID-19 cases requires us to urgently redeploy health professionals to critical care environments. As your clinical teams are thinking about your deployment strategies, we urge you to use the education resources at criticalcarelearning.ca that are being released at the direction of the Provincial Critical Care Table.

These materials were created to facilitate redeployment to a team-based model of care quickly and safely in critical care and acute care environments, supporting staff to bridge their knowledge from current practice to the requirements to care for COVID-19 and other patients. This education resource is currently primarily for anesthesia assistants, nurses, physicians, physician assistants, physiotherapists, occupational therapists, registered dietitians and respiratory therapists. In the next phase, other professions, such as pharmacy, speech-language pathology and personal support workers will be added.

The site will continue to be augmented and updated as the situation evolves, and currently includes resources on Palliative Care and Bioethics, as well as Team-Based Models of Care, Team Wellness and Resilience to ensure healthcare workers are supported to take care of each other and themselves through this pandemic.

Please distribute the announcement below to your own clinical teams and encourage them to use this important resource.

Sincere regards,

Kevin Smith
President and CEO, UHN
Co-Chair, Provincial Critical Care Table

Jennifer Gibson
Director, University of Toronto Joint Centre for Bioethics,
Co-Chair, Provincial Critical Care Table

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Subject line: Critical information about upskilling for COVID-19 care



Dear Colleagues,

Purpose of this message: Important education resources to support upskilling when redeployed to serve critical care patients.

As we engage in planning and discussions about redeployment to meet the anticipated increase in COVID-19 cases, I strongly encourage you to create an account at criticalcarelearning.ca and engage in the learning modules related to your professions. This website was created with the great support of the Ontario healthcare and education communities to provide key resources to prepare healthcare professionals who will be treating Ontarians impacted by COVID-19. The educational resources were developed by a highly skilled and collaborative team of educational experts, clinicians, academics.

Here's what you need to know before accessing criticalcarelearning.ca:

- These resources are intended for anyone in the acute care hospitals, including those involved in the care of COVID-19 and other critical care patients, such as anesthesia assistants, nurses, physicians, physiotherapists, occupational therapists, physician assistants, registered dietitians and respiratory therapists.
- These resources will continue to be augmented and updated, including the addition of other professions (e.g. personal support workers, pharmacists, speech-language pathologists), on the team – you will receive notification of updates after you create your account.
- While the learning platform is currently organized by profession, you are encouraged to visit the full set of resources across professions, especially where there are cross-disciplinary and overlapping scopes of practice.
- There are four other important sections that address Team-Based Models of Care, Team Wellness and Resilience, Palliative Care and Bioethics. We will need to take care of each other more than ever as we care for our sickest patients together.

How to Access Critical Care Learning:

1. Go to criticalcarelearning.ca
2. Click **Create new account**
3. Enter registration information
4. Enter the access code **Trcc2020!**
5. Wait for email confirmation from donotreply@criticalcarelearning.ca with subject line "Critical Care Learning: account confirmation"
 - If you do not receive it within 2 minutes, check your spam/junk mail folder
6. Login

Technical Requirements:

- Browser: Use latest versions of the Chrome (Desktop and Mobile), Firefox, Safari (Desktop and Mobile), Edge; If you experience issues with Internet Explorer, use any one of the other browsers listed.
- Stable Internet and Audio access

Please contact your own Help Desk for technical issues. They are ready to support you, as needed.

Sincere regards,

Kevin Smith
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